OHIP

Practitioner Care Statistics

1983-84 (Pre-audit)

Ministry of Health
Ontario
Keith C. Norton, Minister

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INTRODUCTION

This report highlights medical activities of the Ontario Health Insurance Plan during fiscal 1983/84.

The various trends in respect of enrolment, claims paid and income received are indicated.

An historical comparison of OHIP practitioner activities for fiscals 1978/79, 1979/80, 1980/81, 1981/82 and 1982/83 is also shown for comparative purposes.

The financial data contained in this report are based on pre-audit figures which may be subject to slight amendment.

This report is divided into three parts:

PART I - Highlights and Statistical Summary of OHIP Practitioner Activities Fiscal 1983/84.

PART II - Statistical Tabulations, April 1980 to March 1984.

PART III - Historical Comparison of OHIP Practitioner Activities April 1978 to March 1983.

PART I

HIGHLIGHTS AND STATISTICAL SUMMARY

OF

OHIP PRACTITIONER ACTIVITIES

FISCAL 1983/84

HIGHLIGHTS - FISCAL 1983/84

Payments

Payments during fiscal 1983/84 for insured services totalled $2,149.3 million, a net increase of 16.4% compared with fiscal 1982/83.

The 16.4% increase arises from

- an effective price increase 12.26%
- a population increase 0.90%
- a residual increase (consisting of increase in physician supply and use) 2.76%

Distribution of Payments

As illustrated in Figure I, on page 7, the distribution of claims payments by service type during fiscal 1983/84 was medical 90.2%; dental 0.4%; optometric 1.7%; chiropractic 2.2%; physiotherapy 0.7%; chiropody 0.2%. Special payment arrangements (physicians' salaries, health centres, V.D. clinics, physicians in T.B. sanatoria, adjustments and out of province hospital services) amounted to 4.6%. This followed a similar pattern to that experienced in 1982/83.

Number of Claims Paid

Of the $2,149.3 million, $2,046.3 million represents the payment of 73.7 million claims (fee-for-service), which were generated at the rate of 8.42 claims per insured participant, compared with 70.8 million claims generated at the rate of 8.15 claims during fiscal 1982/83.

Average Cost Per Claim

Following is a comparison of the average cost per claim by type of service for fiscals 1983/84 and 1982/83.

Type of Service	Average Cost Per Claim*		
	Fiscal 1983/84	Fiscal 1982/83	Increase (Decrease)
	$	$	%
Medical	28.26	25.25	11.9
Dental	174.57	166.96	4.6
Optometric	25.39	22.58	12.4
Chiropractic	16.61	15.58	6.6
Osteopathic	12.16	12.65	(3.9)
Chiropody	8.07	8.23	(1.9)
Physiotherapy	50.66	45.61	11.1
All Services	27.77	24.86	11.7

*Dependent on the number of services contained on each claim (e.g. medical 2.2, physiotherapy 6.4 services per claim).

HIGHLIGHTS - FISCAL 1983/84 (cont'd)

Enrolment

On March 31, 1984, 4,380,768 certificates were in force. The number of single and family certificates increased 75,127 and 44,609 respectively, resulting in a net increase of 119,736 in fiscal 1983/84.

Figure II, on page 8, indicates the participant distribution and the payment distribution for the various enrolment categories.

Per Capita Cost

Average per capita costs for all payments were as follows:

Type of Service	Average Per Capita Cost		
	Fiscal 1983/84	Fiscal 1982/83	Increase (Decrease)
	$	$	%
Medical*	225.00	195.19	15.3
Dental	0.91	0.76	19.7
Optometric	4.18	3.50	19.4
Chiropractic	5.46	4.80	13.8
Osteopathic	0.04	0.04	-
Chiropody	0.52	0.50	4.0
Physiotherapy	1.60	1.41	13.5
Out of Province Hospital Services	7.74	6.58	17.6
All Services	245.45	212.78	15.4

* Includes physicians' salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

Mode of Payment

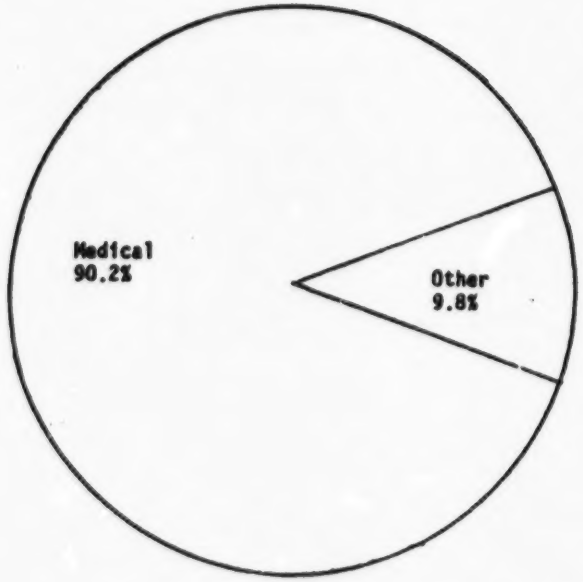
The modal split, based on medical claims services, indicates that 91.7% of all medical service claims payments were made directly to physicians and clinical associations compared with 91.0% in fiscal 1982/83.

Revenue

Net premium revenue received by the Plan for the period April 1, 1983 to March 31, 1984, amounted to $1,478.9 million, an increase of $113.5 million or 8.3% over fiscal 1982/83.

The premium loss to the province attributable to premium assistance under the Plan is estimated to be $787.5million for fiscal 1983/84. This represents an increase of $121.6 million or 18.3% over fiscal 1982/83.

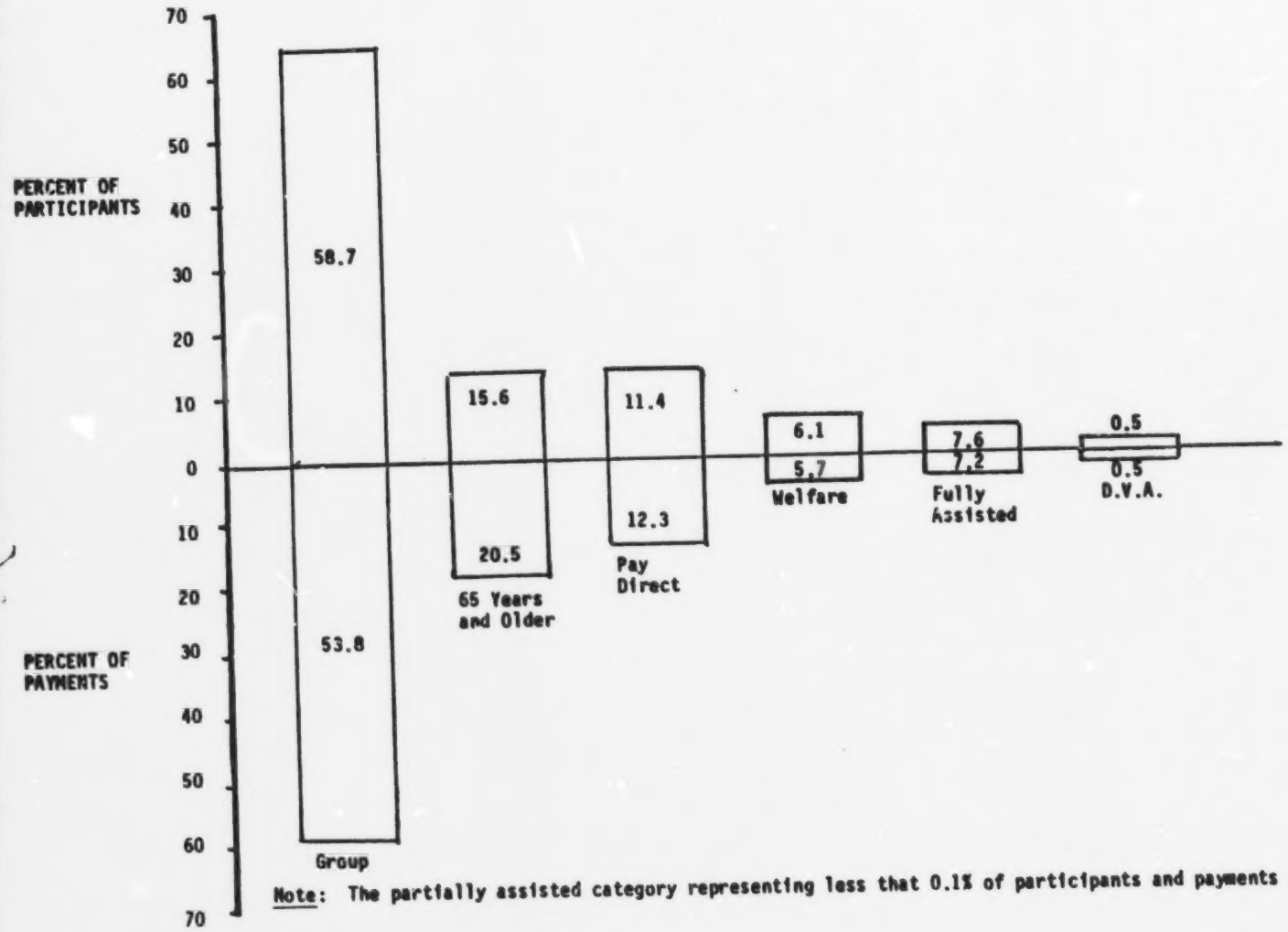
FIGURE I: DISTRIBUTION OF PAYMENTS BY SERVICE TYPE FISCAL 1983/84 ONTARIO HEALTH INSURANCE PLAN



Other Services

Special payment arrangements (including out of province hospital payments)	4.6%
Chiropractic	2.2%
Optometric	1.7%
Physiotherapy	0.7%
Dental	0.4%
Chiropody	0.2%
Osteopathic (Less that 0.1%)	-

FIGURE II: PARTICIPANT AND FEE-FOR-SERVICE PAYMENT DISTRIBUTION BY ENROLMENT CATEGORY DURING FISCAL 1983/84 ONTARIO HEALTH INSURANCE PLAN



Note: The partially assisted category representing less that 0.1% of participants and payments is not shown.

STATISTICAL SUMMARY - FISCALS 1983/84 AND 1982/83

1. Enrolment	Fiscal 1983/84 000's		Fiscal 1982/83 000's	
- Average number of active certificates for 12 months Apr-Mar	4,306.4		4,206.9	
. Single	1,883.5	(43.7%)	1,825.5	(43.4%)
. Family	2,422.9	(56.3%)	2,381.4	(56.6%)
- Average number of active participants for 12 months Apr-Mar	8,756.5(1)		8,687.1(1)	
. Group	5,143.4	(58.7%)	5,278.5	(60.8%)
. Full pay	1,002.8	(11.4%)	1,006.7	(11.6%)
. Partially assisted	8.3	(0.1%)	7.8	(0.1%)
. Fully assisted	517.3	(5.9%)	425.6	(4.9%)
. Temporary assisted	148.3	(1.7%)	114.8	(1.3%)
. 65 and older	1,361.2	(15.6%)	1,299.4	(15.0%)
. D.V.A.	43.8	(0.5%)	41.5	(0.5%)
. Municipal welfare	199.1	(2.3%)	192.2	(2.2%)
. Provincial welfare	332.3	(3.8%)	311.6	(3.6%)

2. Revenue		
- Net premium revenue for combined Plan	$1,478,861,757	$1,365,406,081
- Estimated premium revenue forfieted by premium assistance	787,549,098	665,981,953

3. Claim Payments-Month of Payment	May 1/83-Apr. 30/84		May 1/82-Apr. 30/83	
- Total payments	$2,149,308,903		$1,846,533,110	
- Fee-for-service payments	$2,046,334,178		$1,758,992,642	
- Number of claims fee-for-service	73,702,865		70,769,091	
- Average cost per claim fee-for-service	$27.77		$24.86	
- Average number of claims per insured resident	8.42		8.15	
- Payment distribution				
. Service - All Payments				
Medical(2)	$1,970,217,230	(91.7%)	$1,693,886,352	(91.7%)
Dental	7,944,871	(0.4%)	6,583,262	(0.4%)
Optometric	36,591,929	(1.7%)	30,409,300	(1.6%)
Chiropractic	47,846,621	(2.2%)	41,642,627	(2.3%)
Osteopathic	387,054	(-)	384,383	(-)
Chiropody	4,531,385	(0.2%)	4,302,227	(0.2%)
Physiotherapy	13,979,780	(0.7%)	12,234,228	(0.7%)
Out of Province Hospital Services	67,810,033	(3.1%)	57,090,731	(3.1%)

(1) Source: National Health and Welfare
(2) Includes physicians' salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

STATISTICAL SUMMARY - FISCALS 1983/84 AND 1982/83 (cont'd)

3. Claim Payments-Month of Payment (cont'd)	May 1/83-Apr. 30/84		May 1/82-Apr. 30/83	
. Service Mode - Based on Fee-for-Service Payments	Phys./ Pract. %	Subs. %	Phys./ Pract. %	Subs. %
Medical	91.3	8.7	90.6	9.4
Dental	96.6	1.4	98.4	1.6
Optometric	97.3	2.7	96.8	3.2
Chiropractic	98.1	1.9	98.1	1.9
Osteopathic	97.0	3.0	97.2	2.8
Chiropody	93.8	6.2	92.3	7.7
Physiotherapy	100.0	-	100.0	-
Overall	91.7	8.3	91.0	9.0

. Category Fee-For-Service Payments	$2,046,334,178		$1,758,992,642	
Group	1,100,722,407	(53.8%)	971,018,135	(55.2%)
Full pay	251,447,878	(12.3%)	229,958,492	(13.1%)
Partially assisted	518,277	(-)	373,318	(-)
Fully assisted	147,958,348	(7.2%)	103,405,089	(5.9%)
65 and older	419,066,312	(20.5%)	350,590,925	(19.9%)
D.V.A.	11,003,672	(0.5%)	9,176,681	(0.5%)
Municipal/provincial welfare	115,617,284	(5.7%)	94,470,002	(5.4%)

. District Office-All Payments	$2,149,308,903		$1,846,533,110	
Hamilton	322,008,146	(15.0%)	278,650,954	(15.1%)
Kingston	75,285,584	(3.5%)	65,950,963	(3.6%)
London	258,300,766	(12.0%)	224,288,150	(12.2%)
Mississauga	322,325,616	(15.0%)	276,232,676	(15.0%)
Oshawa	275,955,879	(12.8%)	234,809,649	(12.7%)
Ottawa	192,203,625	(8.9%)	162,977,301	(8.8%)
Sudbury	97,938,049	(4.6%)	85,835,983	(4.6%)
Thunder Bay	40,618,003	(1.9%)	35,478,984	(1.9%)
Toronto(1)	496,863,202	(23.1%)	425,217,719	(23.0%)
Out of Province Hospital Services	67,810,033	(3.2%)	57,090,731	(3.1%)

(1) Includes physicians' salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

STATISTICAL SUMMARY - FISCALS 1983/84 AND 1982/83 (cont'd)

3. Claim Payments-Month of Payment (cont'd)	May 1/83-Apr. 30/84		May 1/82-Apr. 30/83	
- Average Per Capita Cost	Fee-For Service	All Payments	Fee-For Service	All Payments
. Service				
Medical	$220.98	$225.00	$191.68	$195.19
Dental	0.91	0.91	0.76	0.76
Optometric	4.18	4.18	3.50	3.50
Chiropractic	5.46	5.46	4.80	4.80
Osteopathic	0.04	0.04	0.04	0.04
Chiropody	0.52	0.52	0.50	0.50
Physiotherapy	1.60	1.60	1.41	1.41
Out of Province Hospital Services	-	7.74	-	6.58
Overall	233.69	245.45	202.69	212.78
. Category				
Group	$214.01		$183.96	
Full pay	250.75		228.43	
Partially assisted	62.44		47.86	
Fully assisted	222.29		191.35	
65 and older	307.86		269.81	
D.V.A.	251.23		221.13	
Municipal/provincial welfare	217.57		187.51	
Overall	233.69		202.69	
- Average Cost Per Claim*				
. Service				
Medical	$ 28.26		$ 25.25	
Dental	174.57		166.96	
Optometric	25.39		22.58	
Chiropractic	16.61		15.58	
Osteopathic	12.16		12.65	
Chiropody	8.07		8.23	
Physiotherapy	50.66		45.61	
Overall	27.77		24.86	
. District Office				
Hamilton	$ 26.65		$ 23.72	
Kingston	27.05		24.23	
London	27.48		24.41	
Mississauga	24.96		22.66	
Oshawa	25.35		22.67	
Ottawa	29.49		26.46	
Sudbury	26.31		23.76	
Thunder Bay	27.48		24.86	
Toronto	33.16		29.53	
Overall	27.77		24.86	

*Dependent on the number of services contained on each claim (e.g. medical 2.2, physiotherapy 6.0 services per claim).

STATISTICAL SUMMARY - FISCALS 1983/84 AND 1982/83 (cont'd)

4. Claim Payments-Month of Service Fee-For-Service	Fiscal 1983/84 As at March 31, 1984		Fiscal 1982/83 As at March 31, 1983	
Payments	$1,865,671,177		$1,610,165,985	
- Payment Distribution				
. Service				
Medical	$1,763,947,233	(94.6%)	$1,522,744,894	(94.6%)
Dental	7,186,962	(0.4%)	5,957,585	(0.4%)
Optometric	33,664,657	(1.8%)	28,049,977	(1.7%)
Chiropractic	43,777,446	(2.3%)	38,039,111	(2.4%)
Osteopathic	353,514	(-)	348,387	(-)
Chiropody	4,185,741	(0.2%)	3,964,830	(0.2%)
Physiotherapy	12,555,624	(0.7%)	11,061,201	(0.7%)
. Category				
Group	$1,006,430,090	(54.0%)	$890,044,135	(55.3%)
Full pay	227,900,112	(12.2%)	209,046,902	(13.0%)
Partially assisted	465,048	(-)	339,312	(-)
Fully assisted	134,964,332	(7.2%)	94,966,104	(5.9%)
65 and older	381,184,113	(20.5%)	321,204,416	(19.9%)
D.V.A.	9,969,964	(0.5%)	8,326,046	(0.5%)
Municipal/provincial welfare	104,757,518	(5.6%)	86,239,070	(5.4%)
. District Office				
Hamilton	$294,147,919	(15.8%)	$255,992,285	(15.9%)
Kingston	68,487,005	(3.6%)	60,286,415	(3.7%)
London	236,423,604	(12.7%)	206,003,410	(12.8%)
Mississauga	294,830,229	(15.8%)	253,720,116	(15.8%)
Oshawa	253,271,165	(13.6%)	217,181,159	(13.5%)
Ottawa	174,296,003	(9.3%)	148,742,971	(9.2%)
Sudbury	89,266,853	(4.8%)	78,713,431	(4.9%)
Thunder Bay	36,843,195	(2.0%)	31,619,823	(2.0%)
Toronto	418,105,204	(22.4%)	357,906,375	(22.2%)
- Average Per Capita Cost				
. Service				
Medical	$201.44		$175.47	
Dental	0.82		0.69	
Optometric	3.85		3.23	
Chiropractic	5.00		4.38	
Osteopathic	0.04		0.04	
Chiropody	0.48		0.46	
Physiotherapy	1.43		1.27	
Overall	213.06		185.54	
. Category				
Group	$195.67		$168.62	
Full pay	227.26		207.66	
Partially assisted	56.03		43.50	
Fully assisted	202.77		175.73	
65 and older	280.03		247.19	
D.V.A.	227.63		200.63	
Municipal/provincial welfare	197.13		171.18	
Overall	213.06		185.54	

PART II

STATISTICAL TABULATIONS

APRIL 1980 TO MARCH 1984

Table 1 Certificate and Participant Composition

(a) Enrolment

On March 31, 1984, 4,380,768 certificates were in force. The single and family certificates increased by 75,127 and 44,609 respectively, resulting in a net increase of 119,736 during fiscal 1983/84.

At the end of fiscal 1983/84 the family factor was 2.999 compared to 3.042 in fiscal 1982/83.

(b) Premium Assistance

2,602,000 persons or 29.8% of the total participants were in receipt of full premium assistance and 8,300 persons or 0.1% were in receipt of partial premium assistance during fiscal 1983/84. The number of persons receiving these types of assistance during fiscal 1982/83 was 2,385,100 and 7,800 respectively.

The premium loss to the province attributable to these types of assistance under the Plan is estimated to be $787.5 million for fiscal 1983/84. The annual amounts for fiscal 1982/83, 1981/82 and 1980/81 were $666.0, $524.4 and $450.9 respectively.

Table 2 Temporary Assistance

From the commencement of OHIP to the end of March 1984, 749,690 certificates covering 1,394,386 persons had been granted temporary assistance. Of this, 127,852 certificates covering 239,005 persons were granted this form of assistance during fiscal 1983/84.

As shown below, unemployment continues to be the major cause of application.

Year	Reason For Application			
	Unemployment	Financial Hardship	Disability	Illness
	%	%	%	%
April 1/83-March 31/84	63.5	34.1	1.3	1.1
April 1/82-March 31/83	63.3	34.7	1.0	1.0
April 1/81-March 31/82	56.3	41.1	1.3	1.3
April 1/80-March 31/81	57.8	38.9	1.6	1.7

TABLE 1

CERTIFICATE AND PARTICIPANT COMPOSITION

APRIL 1, 1983 TO MARCH 31, 1984

Certificates	Total no. of Certificates for 12 Months-April-March			Average no. of Certificates for 12 Months-April-March			Average no. of Participants for 12 Months-April-March	
	Single	Family	Total	Single	Family	Total	000's	%
Group	7,748,576	17,994,261	25,742,837	645,715	1,499,522	2,145,237	5,143.4	58.7
Full Pay	2,434,697	3,200,385	5,635,082	202,891	266,699	469,590	1,002.8	11.4
Partially Assisted(1)	33,694	22,001	55,695	2,808	1,833	4,641	8.3	0.1
Fully Assisted	2,805,331	1,134,213	3,939,544	233,778	94,517	328,295	517.3	5.9
Temporary Assisted	587,932	397,378	985,310	48,994	33,115	82,109	148.3	1.7
65 and Older	6,867,138	4,733,819	11,600,957	572,261	394,485	966,746	1,361.2	15.6
D.V.A.	139,403	128,509	267,912	11,617	10,709	22,326	43.8	0.5
Municipal Welfare	909,862	493,296	1,403,158	75,822	41,108	116,930	199.1	2.3
Provincial Welfare	1,076,146	970,619	2,046,765	89,679	80,885	170,564	332.3	3.8
Total	22,602,779	29,074,481	51,677,260	1,883,565	2,422,873	4,306,438	8,756.5(2)	100.0
(1) Partially Assisted								
25%	6,138	2,675	8,813	511	223	734	1.2	
50%	11,698	5,141	16,839	975	428	1,403	2.2	
75%	15,858	14,185	30,043	1,322	1,182	2,504	4.9	

(2) The net certified population provided by Statistics Canada has been distributed by insurance category using a family factor of 2.999 participants per certificate.

TABLE 2

TEMPORARY ASSISTANCE(1)

APRIL 1, 1980 TO MARCH 31, 1984

Reason For Application	April 1/83-March 31/84		April 1/82-March 31/83		April 1/81-March 31/82		April 1/80-March 31/81	
	#	%	#	%	#	%	#	%
Unemployment	81,150	63.5	79,787	63.3	55,586	56.3	35,271	57.8
Disability	1,721	1.3	1,255	1.0	1,248	1.3	951	1.6
Illness	1,398	1.1	1,202	1.0	1,242	1.3	1,049	1.7
Financial Hardship	43,583	34.1	43,719	34.7	40,565	41.1	23,785	38.9
Total Contracts	127,852	100.0	125,963	100.0	98,641	100.0	61,056	100.0
Number of Participants	239,005		243,673		170,150		112,019	

(1) Applications granted.

Table 3 — Distribution of OHIP Payments to Physicians/Practitioners for Insured Health Services May 1, 1980 to April 30, 1984

Approximately $2,149.3 million in respect of medical and other insured services was paid during the period May 1, 1983 to April 30, 1984.

Of this amount, 91.7%, 2.2%, 1.7%, 0.4%, 0.2%, 0.7% and 3.1% respectively was for medical, chiropractic, optometric, dental, chiropody, physiotherapy and out of province hospital services.

Table 4 — Mode of Payment - Based on Claims Payments During the Period May 1, 1983 to April 30, 1984

The ratio of payments made directly to physicians/practitioners during fiscal 1983/84 was 91.7% compared with 91.0% in fiscal 1982/83. Medical, dental, optometric and chiropody increased by 0.7%, 0.2%, 0.5%, and 1.5% respectively, while osteopathic decreased by 0.2%.

For all services during the period, payments made directly to physicians/practitioners ranged from a low of 87.1% in Toronto to a high of 98.2% in Kingston.

Over the fiscal period from May 1, 1983 to April 30, 1984:

- 91.3% of all medical services claims payments was made directly to physicians and clinical associations;
- 98.6% of all dental surgical claims payments was made directly to dental surgeons;
- 97.3% of all optometric claims payments was made directly to optometrists;
- 98.1% of all chiropractic claims payments was made directly to chiropractors;
- 97.0% of all osteopathic claims payments was made directly to osteopaths;
- 93.8% of all chiropody claims payments was made directly to chiropodists;
- 100.0% of all physiotherapy claims payments was made directly to physiotherapists.

Table 5 — Mode of Payment - Based on the Number of Physicians and Practitioners Rendering Services

The modal split based on the number of physicians/practitioners rendering services during the period April 1, 1983 to September 30, 1983 indicates that on average 87.8% billed the Plan directly.

TABLE 3

DISTRIBUTION OF OHIP PAYMENTS TO PHYSICIANS/PRACTITIONERS FOR INSURED HEALTH SERVICES[1]

MAY 1, 1980 TO APRIL 30,1984

Payment Month	Medical	Dental	Optometric	Chiro-practic	Osteo-pathic	Chiropody	Physio-therapy	Total-Fee-For-Service Payments	Phys. Salaries	Capi-tation	V.D. Clinics	Phys.in T.B.San	Out of Province Hospital Services	Total Other Payments	Adjust-ments	All Payments
1983/84	$	$	$	$	$	$	$	$	$	$	$	$	$	$	$	$
May	159,672,754	591,976	3,062,501	3,750,780	32,591	382,243	1,180,959	168,673,804	2,945,219	2,845,878	85,809	25,992	10,507,318	16,410,216	37,168,571	222,252,591
June	161,114,402	651,739	3,110,691	3,519,759	31,857	403,561	1,117,637	169,949,646	1,429,137	1,442,253	49,092	27,019	6,485,242	9,432,743	(565,162)	178,817,227
July	166,524,957	660,801	3,166,022	3,675,450	32,015	414,188	1,193,568	175,667,001	1,612,677	1,685,798	24,804	6,567	4,740,996	8,070,842	(301,699)	183,436,344
August	152,523,379	682,077	2,670,389	3,545,744	29,130	367,331	1,081,512	160,899,562	1,620,077	1,312,331	46,701	10,891	3,805,138	6,795,138	251,405	167,946,105
September	142,554,259	607,961	2,599,185	3,908,741	25,891	375,543	1,197,505	151,269,085	1,500,074	1,400,964	35,619	10,891	2,347,920	5,295,468	194,691	156,759,244
October	160,765,828	818,849	3,237,298	4,671,328	34,925	378,954	1,101,529	171,008,711	1,582,807	1,467,306	70,470	11,194	5,018,902	8,150,679	(404,498)	178,754,892
November	160,987,408	667,488	3,111,243	4,363,149	37,356	392,895	1,133,238	170,692,777	1,499,636	1,729,021	99,037	19,668	4,758,317	8,105,679	(561,867)	178,236,589
December	168,979,846	699,024	3,313,547	4,338,671	35,748	404,612	1,192,876	178,964,324	1,821,797	1,692,316	44,007	(3,484)	3,928,050	7,482,686	(580,804)	185,866,206
January	164,935,470	618,108	3,097,965	4,377,594	34,750	380,271	1,277,998	174,722,156	1,523,270	1,508,593	27,979	14,055	5,341,451	8,415,348	(163,898)	182,973,606
February	149,341,676	636,316	2,411,822	3,699,057	30,242	294,353	1,083,935	157,497,401	1,620,165	1,595,123	61,328	11,617	7,096,927	10,385,160	4,010,250	171,892,811
March	182,705,559	668,630	3,460,889	4,056,515	32,108	402,909	1,183,185	192,509,795	1,593,336	1,578,516	40,023	20,476	7,928,660	11,161,011	(2,507,250)	201,163,556
April	169,024,953	641,902	3,350,377	3,939,833	30,441	334,525	1,235,838	178,557,869	56,756	-	43,666	406,082	5,851,112	6,357,616	(43,705,753)	141,209,732
Total	1,939,130,491	7,944,871	36,591,929	47,846,621	387,054	4,531,385	13,979,780	2,050,412,131 (2)	18,804,951	18,258,099	628,535	560,968	67,810,033	106,062,586	(7,165,814) (3)	2,149,308,903
%	90.2	0.4	1.7	2.2	-	0.2	0.7	95.4	0.9	0.9	-	-	3.1	4.9	(0.3)	100.0
1982/83																
May-April	1,663,004,878	6,583,262	30,409,300	41,642,627	384,383	4,302,227	12,234,228	1,758,560,905 (4)	16,135,708	13,640,789	503,801	601,176	57,090,731	87,972,205	-	1,846,533,110
%	90.0	0.4	1.6	2.3	-	0.2	0.7	95.2	0.9	0.8	-	-	3.1	4.8	-	100.0
1981/82																
May-April	1,393,622,321	5,854,626	25,054,826	36,878,971	402,627	3,748,979	10,105,892	1,475,668,242 (4)	12,940,851	12,784,744	526,083	461,716	40,629,227	67,342,621	-	1,543,010,863
%	90.3	0.4	1.6	2.4	-	0.2	0.7	95.6	0.9	0.8	-	-	2.7	4.4	-	100.0
1980/81																
May-April	1,199,503,127	5,354,080	21,485,356	32,672,152	412,820	3,435,798	9,959,293	1,272,822,626 (4)	11,616,938	10,365,012	490,630	421,457	38,580,989	61,475,026	-	1,334,297,652
%	89.9	0.4	1.6	2.5	-	0.3	0.7	95.4	0.9	0.8	-	-	2.9	4.6	-	100.0

(1) Plan payments include all fee-for-service claims and amounts in respect of special payment arrangements, i.e. physician salaries, capitation, V.D. clinics, physicians in sanatoria and out of province hospital claims.
(2) Includes manual activity $5,724,285 and sundry recoveries ($1,646,332).
(3) Includes $37.0 million physicians' interim payments.
(4) Includes manual activity, adjustments and net recoveries amounting to ($431,737) in 1982/83, ($1,202,470) in 1981/82 and ($1,389,360) in 1980/81.

TABLE 4

MODE OF PAYMENT

BASED ON CLAIM PAYMENTS DURING THE PERIOD

MAY 1, 1983 TO APRIL 30, 1984

District Office	Medical		Dental		Optometric		Chiropractic		Osteopathic		Chiropody		Physiotherapy		Average	
	Phys.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Phys./ Pract.	Subs.
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Hamilton	93.6	6.4	99.3	0.7	98.5	1.5	99.2	0.8	89.7	10.3	99.5	0.5	100.0	-	94.0	6.0
Kingston	98.1	1.9	98.3	1.7	99.9	0.1	99.7	0.3	-	-	99.4	0.6	100.0	-	98.2	1.8
London	94.0	6.0	99.5	0.5	97.0	3.0	98.6	1.4	98.8	1.2	59.6	40.4	100.0	-	94.2	5.8
Mississauga	90.1	9.9	99.7	0.3	92.9	7.1	98.4	1.6	-	100.0	99.7	0.3	100.0	-	90.5	9.5
Oshawa	90.3	9.7	93.0	7.0	97.1	2.9	98.5	1.5	99.9	0.1	89.2	10.8	100.0	-	92.6	7.4
Ottawa	92.3	7.7	98.4	1.6	99.7	0.3	99.3	0.7	99.3	0.7	99.2	0.8	100.0	-	97.0	3.0
Sudbury	96.8	3.2	99.1	0.9	99.9	0.1	98.9	1.1	99.7	0.3	99.1	0.9	100.0	-	96.1	3.9
Thunder Bay	96.1	3.9	97.0	3.0	99.4	0.6	93.1	6.9	100.0	-	68.4	31.6	100.0	-	87.1	12.9
Toronto	86.6	13.4	99.7	0.3	97.3	2.7	94.3	5.7	99.8	0.2	95.7	4.3	100.0	-	91.7	8.3
Average	91.3	8.7	98.6	1.4	97.3	2.7	98.1	1.9	97.0	3.0	93.8	6.2	100.0	-		
Payment Month																
May(1)	86.7	13.3	97.2	2.8	95.5	4.5	96.9	3.1	95.5	4.5	91.5	8.5	100.0	-	87.2	12.8
June	90.3	9.7	98.7	1.3	96.9	3.1	97.5	2.5	96.4	3.6	92.4	7.6	100.0	-	90.7	9.3
July	92.8	7.2	99.1	0.9	97.7	2.3	98.5	1.5	97.3	2.7	95.6	4.4	100.0	-	93.1	6.9
August	91.2	8.8	98.7	1.3	97.3	2.7	97.5	2.5	95.5	4.5	93.1	6.9	100.0	-	91.5	8.5
September	91.6	8.4	99.2	0.8	96.8	3.2	98.4	1.6	96.2	3.8	92.8	7.2	100.0	-	91.9	8.1
October	90.9	9.1	98.3	1.7	97.9	2.1	98.1	1.9	96.8	3.2	93.6	6.4	100.0	-	91.4	8.6
November	91.2	8.8	98.7	1.3	97.3	2.7	98.1	1.9	97.6	2.4	92.9	7.1	100.0	-	91.6	8.4
December	92.6	7.4	98.9	1.1	97.9	2.1	98.7	1.3	98.4	1.6	95.2	4.8	100.0	-	92.9	7.1
January	91.1	8.9	97.9	2.1	97.6	2.4	98.0	2.0	95.6	4.4	95.2	4.8	100.0	-	91.5	8.5
February	90.5	9.5	98.8	1.2	96.7	3.3	98.1	1.9	96.4	3.6	93.9	6.1	100.0	-	90.9	9.1
March	92.3	7.7	99.0	1.0	98.0	2.0	98.3	1.7	98.7	1.3	93.6	6.4	100.0	-	92.6	7.4
April	94.2	5.8	99.2	0.8	98.2	1.8	98.6	1.4	98.7	1.3	96.0	4.0	100.0	-	94.5	5.5
Average	91.3	8.7	98.6	1.4	97.3	2.7	98.1	1.9	97.0	3.0	93.8	6.2	100.0	-	91.7	8.3

(1) Includes subscribers payments of $3,816,971 paid during the period April 20 to April 30, 1983.

TABLE 5

MODE OF PAYMENT

BASED ON THE NUMBER OF PHYSICIANS AND PRACTITIONERS RENDERING SERVICES

DURING THE PERIOD APRIL 1, 1983 TO SEPTEMBER 30, 1983

Service Month 1983	Medical		Dental		Optometric		Chiropractic		Osteopathic		Chiropody		Physiotherapy		Average	
	Phys. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Phys./ Pract. %	Subs. %
April	85.7	14.3	99.6	0.4	96.5	3.5	99.8	0.2	95.7	4.3	98.9	1.1	100.0	-	87.5	12.5
May	85.7	14.3	99.7	0.3	96.6	3.4	99.8	0.2	95.8	4.2	98.9	1.1	100.0	-	87.5	12.5
June	85.8	14.2	99.7	0.3	96.6	3.4	99.8	0.2	95.8	4.2	98.9	1.1	100.0	-	87.6	12.4
July	86.2	13.8	99.6	0.4	96.8	3.2	99.8	0.2	92.0	8.0	98.9	1.1	100.0	-	87.9	12.1
August	86.3	13.7	99.7	0.3	96.9	3.1	99.8	0.2	95.7	4.3	98.9	1.1	100.0	-	88.1	11.9
September	86.3	13.7	99.3	0.7	97.1	2.9	99.8	0.2	95.8	4.2	98.9	1.1	100.0	-	88.0	12.0
Average	86.0	14.0	99.6	0.4	96.8	3.2	99.8	0.2	95.1	4.9	98.9	1.1	100.0	-	87.8	12.2

Table 6 — Mode of Payment - Based on the Number of Physicians and Practitioners Rendering Services During September 1983 and Comparative Figures For September 1982 and Fiscal 1982/83

Among the specialties, the percentage of physicians billing the Plan in September 1983 ranged from a low of 38.8% in anaesthesia to a high of 100.0% in dental surgery and physiotherapy for an overall average of 88.0% compared with 87.5% in September 1982. The percentage for fiscal 1982/83 was 88.5% compared with 88.2% in fiscal 1981/82.

Table 7 — Category Distribution of Payments and Per Capita Costs, Payment Months May 1983 to April 1984

For the category and service distribution shown in Table 7, the month of payment closely approximated that of the month of service.

The per capita cost by category on a month of payment basis should not be regarded as a true per capita cost, since the payments made and participants during the period do not coincide. True per capita costs are shown in Table 11.

Table 8 — District Office Service Distribution, Payment Months May 1983 to April 1984

During fiscal 1983/84, the percentage distribution of total claim payments by respective district offices was as follows:

District Office	Fee-For-Service Payments	Fee-For-Service Claims	Population 1981
	%	%	%
Toronto	22.6	18.9	21.3
Hamilton	15.7	16.4	18.2
London	12.6	12.8	13.2
Mississauga	15.7	17.5	12.1
Oshawa	13.5	14.8	12.0
Ottawa	9.4	8.8	9.6
Sudbury	4.8	5.0	6.8
Kingston	3.7	3.8	4.1
Thunder Bay	2.0	2.0	2.7

Payments during fiscal 1983/84 for insured services totalled $2,149.3 million, an increase of 16.4% over fiscal 1982/83. Of the $2,149.3 million, $2,046.3 million represents the payment of 73.7 million claims (fee-for-service) which were generated at the rate of 8.42 claims per insured participant, compared with 70.8 million claims generated at the rate of 8.15 claims during fiscal 1982/83.

Table 8 District Office Service Distribution (cont'd)

The average cost per claim for all services during fiscal 1983/84 ranged from a low of $24.96 (Mississauga) to a high of $33.16 (Toronto) resulting in an average of $27.77 compared with $24.86 in fiscal 1982/83.

The average cost per claim for dental services during fiscal 1983/84 ranged from a low of $133.43 (Toronto) to a high of $218.87 (London) resulting in an average of $174.57 compared with $166.96 in fiscal 1982/83.

The average cost per claim for medical services during fiscal 1983/84 ranged from a low of $25.17 (Mississauga) to a high of $33.83 (Toronto) resulting in an average of $28.26 compared with $25.25 in fiscal 1982/83.

The average cost per claim for chiropractic services during fiscal 1983/84 ranged from a low of $14.95 (Kingston) to a high of $20.60 (Sudbury) resulting in an average of $16.61 compared with $15.58 in fiscal 1982/83.

The average cost per claim for optometric services during fiscal 1983/84 ranged from a low of $25.17 (Toronto) to a high of $25.58 (Oshawa) resulting in an average of $25.39 compared with $22.58 in fiscal 1982/83.

The average cost per claim for osteopathic services during fiscal 1983/84 ranged from a low of $0.00 (Kingston) to a high of $18.40 (Mississauga) resulting in an average of $12.16 compared with $12.65 in fiscal 1982/83.

The average cost per claim for chiropody services during fiscal 1983/84 ranged from a low of $7.80 (Mississauga) to a high of $10.01 (Thunder Bay) resulting in an average of $8.07 compared with $8.23 in fiscal 1982/83.

The average cost per claim for physiotherapy services during fiscal 1983/84 ranged from a low of $39.85 (Kingston) to a high of $60.01 (Thunder Bay) resulting in an average of $50.66 compared with $45.61 in fiscal 1982/83.

During fiscal 1980/81 the average cost per claim was $19.77 with a low of $18.20 and a high of $23.12 occurring in Oshawa and Toronto respectively. In fiscal 1981/82 the average cost per claim was $22.60 with a low of $20.69 and a high of $26.48 occurring in Mississauga and Toronto respectively. In fiscal 1982/83 the average cost per claim was $24.86 with a low of $22.66 and a high of $29.53 occurring in Mississauga and Toronto respectively.

TABLE 6

MODE OF PAYMENT BY SPECIALTY BASED ON THE NUMBER OF PHYSICIANS AND PRACTITIONERS RENDERING SERVICES DURING SEPTEMBER 1983 AND COMPARATIVE FIGURES FOR SEPTEMBER 1982 AND FISCAL 1982/83

Specialty	September/83		September/82		Fiscal 1982/83	
	Phys./ Pract.	Subs.	Phys./ Pract.	Subs.	Phys./ Pract.	Subs.
	%	%	%	%	%	%
Physicians						
General Practice	94.2	5.8	93.6	6.4	94.3	5.7
General Surgery	81.9	18.1	81.9	18.1	82.5	17.5
Internal Medicine	95.7	4.3	94.8	5.2	95.1	4.9
Obstetrics and Gynaecology	62.9	37.1	62.0	38.0	64.3	35.7
Paediatrics	96.1	3.9	95.3	4.7	95.9	4.1
Orthopaedic Surgery	65.7	34.3	66.4	33.6	68.9	31.1
Otolaryngology	73.0	27.0	74.9	25.1	75.0	25.0
Urology	61.2	38.8	59.0	41.0	61.3	38.7
Diagnostic Radiology	98.5	1.5	98.2	1.8	98.6	1.4
Anaesthesia	38.8	61.2	39.9	60.1	43.1	56.9
Neurology	95.3	4.7	94.1	5.9	95.5	4.5
Psychiatry	69.0	31.0	67.8	32.2	69.7	30.3
Ophthalmology	57.7	42.3	57.4	42.6	58.8	41.2
Dermatology	94.9	5.1	93.2	6.8	94.2	5.8
Pathology	98.5	1.5	97.5	2.5	98.7	1.3
Neurosurgery	85.7	14.3	85.5	14.5	87.3	12.7
Plastic Surgery	62.7	37.3	62.4	37.6	66.7	33.3
Thoracic Surgery	89.1	10.9	90.9	9.1	91.8	8.2
Physical Medicine	95.2	4.8	96.7	3.3	95.7	4.3
Therapeutic Radiology	98.0	2.0	100.0	-	97.8	2.2
Total Physicians	86.3	13.7	85.7	14.3	86.8	13.2
Practitioners						
Dental Surgery	100.0	-	100.0	-	100.0	-
Oral Surgery	98.2	1.8	98.1	1.9	98.2	1.8
Optometry	97.1	2.9	95.8	4.2	96.3	3.7
Osteopathy	95.8	4.2	95.7	4.3	95.8	4.2
Chiropractic	99.8	0.2	99.8	0.2	99.8	0.2
Chiropody	98.9	1.1	98.9	1.1	97.9	2.1
Physiotherapy	100.0	100.0	100.0	-	100.0	-
Total Practitioners	98.9	1.1	98.4	1.6	98.7	1.3
All Specialties	88.0	12.0	87.5	12.5	88.5	11.5

TABLE 7

CATEGORY DISTRIBUTION OF PAYMENTS(1)

MAY 1, 1983 TO APRIL 30, 1984

Payment Month	Welfare	Full Premium	Partial Assistance	Full Assistance	Group	65 and Older	D.V.A.	Total
	$	$	$	$	$	$	$	$
May	9,186,555	22,272,141	45,084	11,472,713	91,730,264	33,198,353	857,334	168,762,444
June	9,668,061	22,341,740	31,195	10,847,220	91,263,342	34,818,385	876,711	169,846,654
July	10,041,417	22,350,153	38,455	11,848,913	93,090,599	37,089,830	959,838	176,399,205
August	9,243,425	20,290,052	38,103	11,485,909	86,624,786	34,282,800	874,774	162,839,848
September	8,883,153	18,270,804	34,177	11,267,817	80,422,621	31,495,925	810,254	151,184,751
October	9,792,447	20,829,478	45,534	12,884,293	91,585,953	34,908,621	917,342	170,963,668
November	9,766,155	20,318,110	40,130	12,579,758	91,010,344	35,528,311	952,047	170,184,855
December	9,967,003	21,315,972	46,974	13,110,737	95,821,640	37,613,299	991,226	178,866,851
January	9,634,206	21,021,429	46,790	12,820,191	94,090,099	36,824,428	934,400	174,371,543
February	8,476,416	18,560,546	47,546	11,669,970	83,930,557	31,964,175	849,460	155,498,660
March	10,672,823	22,938,852	55,167	14,346,069	103,601,036	37,821,360	1,003,200	190,138,507
April	10,296,623	20,938,601	49,122	13,624,758	97,551,167	34,840,825	977,096	178,277,192
Total	115,617,284	251,447,878	518,277	147,968,348	1,100,722,407	419,066,312	11,003,672	2,046,334,178
Services								
Medical	111,789,747	235,475,690	479,697	139,768,224	1,034,206,667	402,768,844	10,566,668	1,935,052,537
Dental	432,523	1,362,367	5,240	981,582	4,756,381	390,318	26,460	7,944,871
Optometric	1,593,186	4,931,736	10,742	2,680,232	22,496,676	4,694,755	184,603	36,591,930
Chiropractic	1,157,916	7,867,971	18,980	3,474,664	29,320,579	5,858,489	148,014	47,846,622
Osteopathic	2,920	44,545	47	20,326	183,310	134,626	1,280	387,054
Chiropody	96,171	171,289	474	114,084	1,685,704	2,442,410	21,252	4,531,384
Physiotherapy	544,821	1,604,280	3,088	922,236	8,073,090	2,776,870	55,396	13,979,780
Total	115,617,284	251,447,878	518,277	147,968,348	1,100,722,407	419,066,312	11,003,672	2,046,334,178
Average Insured Population 000's	531.4	1,002.8	8.3	665.6	5,143.4	1,361.2	43.8	8,756.5
Per Capita Cost	$	$	$	$	$	$	$	$
Medical	210.37	234.82	57.79	209.98	201.08	295.89	241.25	220.98
Dental	0.81	1.35	0.63	1.47	0.92	0.29	0.60	0.91
Optometric	3.00	4.92	1.29	4.03	4.37	3.45	4.22	4.18
Chiropractic	2.18	7.85	2.29	5.22	5.70	4.30	3.38	5.46
Osteopathic	0.01	0.04	0.01	0.03	0.04	0.10	0.03	0.04
Chiropody	0.18	0.17	0.06	0.17	0.33	1.79	0.49	0.52
Physiotherapy	1.02	1.60	0.37	1.39	1.57	2.04	1.26	1.60
Total	217.57	250.75	62.44	222.29	214.01	307.86	251.23	233.69

(1) Excludes manual activity $5,724,285, sundry recoveries ($1,646,332), non fee-for-service payments $106,062,586 and adjustments ($7,165,814).

TABLE 8

DISTRICT OFFICE SERVICE DISTRIBUTION[1]

MAY 1, 1983 TO APRIL 30, 1984

District Office	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total	
Claims Payments	$	$	$	$	$	$	$	$	%
Hamilton	299,326,051	1,587,421	7,143,816	10,143,940	96,586	749,787	2,970,545	322,008,146	15.7
Kingston	72,173,355	235,078	1,217,322	1,414,087	-	133,920	111,822	75,285,584	3.7
London	243,007,569	1,293,298	5,456,057	6,861,475	60,456	445,160	1,176,752	258,300,766	12.6
Mississauga	304,853,167	1,210,839	5,591,015	6,674,468	497	995,230	3,000,400	322,325,616	15.7
Oshawa	258,964,939	763,498	4,718,867	8,977,076	68,628	570,412	1,912,459	275,966,879	13.5
Ottawa	184,184,776	739,848	2,830,497	3,430,438	16,481	326,201	755,384	192,283,625	9.4
Sudbury	91,177,807	205,915	3,442,092	2,898,923	38,383	111,236	63,694	97,936,049	4.8
Thunder Bay	38,298,775	330,439	1,066,729	886,010	16,745	2,503	16,802	40,618,003	2.0
Toronto	443,156,098	1,588,535	5,125,536	6,660,206	89,279	1,206,936	3,971,922	461,698,510	22.6
Overall	1,936,082,537	7,944,871	36,591,930	47,246,622	387,054	4,531,384	13,979,780	2,046,334,178	100.0
Number of Claims Paid	#	#	#	#	#	#	#	#	%
Hamilton	10,971,933	8,594	282,618	664,806	9,158	90,900	53,249	12,081,257	16.4
Kingston	2,622,793	1,359	48,130	94,587	-	13,889	2,806	2,783,534	3.8
London	8,650,635	5,909	214,764	445,191	5,116	56,797	22,073	9,400,485	12.8
Mississauga	12,110,851	6,255	218,810	392,667	27	127,592	55,204	12,911,406	17.5
Oshawa	10,042,384	4,091	184,496	537,047	5,046	70,696	41,654	10,885,413	14.8
Ottawa	6,161,582	4,377	110,975	188,840	1,129	34,779	16,611	6,518,293	8.8
Sudbury	3,428,381	1,286	135,820	140,739	2,205	12,532	1,537	3,722,500	5.0
Thunder Bay	1,377,881	1,734	42,139	54,368	1,198	250	280	1,477,850	2.0
Toronto	13,098,750	11,905	203,660	363,237	7,947	154,064	82,564	13,922,127	18.9
Overall	68,466,190	45,510	1,441,412	2,881,481	31,826	561,468	275,978	73,702,865	100.0
Average Cost Per Claim	$	$	$	$	$	$	$	$	
Hamilton	27.28	184.71	25.28	15.26	10.56	8.14	55.79	26.65	
Kingston	27.52	172.98	25.29	14.95	-	9.66	39.85	27.05	
London	28.09	218.87	25.40	15.41	11.82	7.84	53.31	27.48	
Mississauga	25.17	193.58	25.55	17.00	18.40	7.80	54.35	24.96	
Oshawa	25.79	184.18	25.58	16.72	13.60	8.07	45.91	25.35	
Ottawa	29.88	169.03	25.51	18.17	14.60	9.38	45.47	29.49	
Sudbury	26.60	160.12	25.34	20.60	17.41	8.88	41.44	26.31	
Thunder Bay	27.80	190.56	25.31	16.30	13.98	10.01	60.01	27.48	
Toronto	33.83	133.43	25.17	18.06	11.23	7.83	48.11	33.16	
Overall	28.26	174.57	25.39	16.61	12.16	8.07	50.66	27.77	

(1) Excludes manual activity $5,724,285, sundry recoveries ($1,646,332), non fee-for-service payments $106,062,586 and adjustments ($7,165,814).

Table 9 — New Claims Rejected May 1, 1983 to April 30, 1984

The percentage rate of computer rejected new claims during fiscal 1983/84 was 4.2% compared with 5.7% in fiscal 1982/83.

Of the total claims rejected, eligibility rejects constituted 48.0%, assessment rejects 46.1% and edit rejects 5.9%.

Table 10 — Monthly Service Distribution - April 1, 1972 to October 31, 1983

Since the commencement of the Plan, OHIP has paid $12,711.1 million for medical and other insured services. The breakdown by fiscal year follows:

Fiscal Year	$ Millions
1972/73	530.4
1973/74	560.6
1974/75	652.5
1975/76	737.2
1976/77	791.4
1977/78	884.6
1978/79	999.1
1979/80	1,122.1
1980/81	1,269.2
1981/82	1,507.7
1982/83	1,790.6
1983/84	1,865.7

Table 11 — Category Distribution, Service Months April 1980 to March 1984

Applying the population at risk for all categories, payments made during fiscal 1983/84 resulted in service month per capita cost of $213.06 for 1983/84, $206.33 for 1982/83, $175.48 for 1981/82 and $148.61 for 1980/81.

The $20.63 differential between the per capita cost for claim payments based on the month of payment and on the month of service during fiscal 1983/84 results from the lag between the date on which a service is rendered and the date payment is made. As the remaining claims are received and processed for the servic e months of fiscal 1983/84, this differential will disappear and the true per capita cost will be reflected.

On the service month data available at the end of fiscal 1983/84, the 65 and older category was the most costly at $280.03. The lowest category was partially assisted at $56.03.

TABLE 9

NEW CLAIMS REJECTED

MAY 1, 1983 TO APRIL 30, 1984

Date	New Claims Processed	Edit Rejects	Eligibility Rejects	Assessment Rejects	Total New Claims Rejected(1)	Rejected	Total Rejected Claims Resubmitted(2)
	#	#	#	#	#	%	#
May	6,191,385	12,740	237,167	199,417	449,324	7.3	373,762
June	6,387,947	2,157	230,255	159,142	391,554	6.1	345,616
July	5,742,333	43,596	97,712	130,174	271,482	4.7	273,733
August	5,547,207	39,860	97,675	117,092	254,627	4.6	146,392
September	6,074,564	6,465	104,044	106,038	216,547	3.6	206,187
October	6,072,991	4,117	106,146	94,371	204,634	3.4	215,927
November	6,473,391	5,513	107,330	93,627	206,470	3.2	157,479
December	6,159,805	4,779	99,624	89,561	193,964	3.2	140,742
January	5,445,081	5,858	89,028	86,047	180,933	3.3	198,401
February	6,555,441	5,782	106,998	120,678	232,458	3.6	168,774
March	6,314,435	8,701	103,639	112,322	224,662	3.6	201,446
April	6,524,909	41,475	106,673	115,381	263,529	4.0	181,043
May/83-April/84	73,489,489	181,043	1,486,291	1,423,860	3,090,184	4.2	2,609,502
%		5.9	48.0	46.1	100.0		

(1) Includes only Rejection of New Claims

(2) Includes New Claims Rejected and Resubmitted Claims Rejected

Source: Claims Processing Report

TABLE 10

MONTHLY SERVICE DISTRIBUTION

APRIL 1, 1972 TO MARCH 31, 1984

Service Month	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total
	$	$	$	$	$	$	$	$
OHSIP(1)	817,975	11,095	5,237	17,177	744	2,376	-	854,604
Total 1972/73	499,076,978	5,645,902	6,657,225	15,580,829	635,747	2,013,493	-	529,610,174
Total 1973/74	527,871,060	5,840,386	6,783,070	17,164,628	585,072	2,326,493	-	560,570,109
Total 1974/75	615,540,552	6,114,204	9,690,076	17,565,563	550,575	2,601,635	-	652,462,606
Total 1975/76	696,699,782	6,477,680	12,020,426	18,629,778	506,453	2,837,072	-	737,171,191
Total 1976/77	750,914,368	4,257,955	13,048,144	20,078,026	454,742	2,659,037	-	791,412,272
Total 1977/78	839,306,338	3,961,892	14,878,849	23,127,252	430,440	2,955,807	-	884,659,578
Total 1978/79	941,810,646	4,553,321	17,424,891	26,044,763	449,086	3,102,646	5,693,182	999,078,535
Total 1979/80	1,067,110,265	4,709,185	19,192,548	28,917,207	430,723	3,170,762	8,560,399	1,122,091,089
Total 1980/81	1,196,118,932	5,400,435	21,669,392	33,074,048	408,003	3,460,824	10,089,251	1,269,220,885
1981/82								
April	120,529,064	471,435	2,186,146	2,804,782	40,189	323,989	913,012	127,268,617
May	118,648,573	490,365	2,112,458	2,680,606	32,088	323,694	859,114	125,146,897
June	123,379,652	581,177	2,124,843	2,804,568	34,215	346,837	921,698	130,192,990
July	114,139,637	491,207	1,855,284	3,514,684	35,847	317,712	820,993	121,175,364
August	106,546,864	495,021	1,948,168	3,312,364	30,827	280,283	714,302	112,327,829
September	118,232,093	480,290	2,236,202	3,361,648	36,177	327,383	806,971	125,470,764
October	122,411,277	499,572	2,251,739	3,319,036	38,606	320,129	849,130	129,689,489
November	124,593,825	490,464	2,257,876	3,404,547	34,992	333,971	898,263	132,013,938
December	110,521,251	438,204	1,751,473	2,986,920	30,926	284,824	786,320	116,799,918
January	117,891,280	470,998	2,085,574	2,877,117	27,770	295,254	743,971	124,391,964
February	116,365,216	473,246	2,164,474	2,956,697	29,932	296,176	800,698	123,087,439
March	132,366,756	547,473	2,516,926	3,338,426	34,044	366,552	983,395	140,153,572
Total 1981/82	1,424,625,488	5,929,452	25,491,163	37,360,394	405,613	3,818,804	10,097,867	1,507,718,781

(1) Payments for OHSIP services processed with OHIP number.

TABLE 10 (cont'd)

MONTHLY SERVICE DISTRIBUTION

APRIL 1, 1972 TO MARCH 31, 1984

Service Month	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total
	$	$	$	$	$	$	$	$
1982/83								
April	134,757,886	442,502	2,593,299	3,047,865	29,066	359,082	1,037,978	142,267,587
May	139,514,342	508,799	2,458,611	2,974,576	26,578	362,506	1,015,469	146,860,880
June	145,367,114	574,747	2,537,498	3,097,333	29,166	393,173	1,119,310	153,108,341
July	127,703,066	534,158	2,117,972	3,758,650	29,424	336,009	929,720	135,408,989
August	129,824,807	600,568	2,507,784	3,906,924	34,100	347,847	904,212	138,126,242
September	139,876,612	590,966	2,669,624	3,844,846	37,796	363,801	1,012,684	148,396,329
October	140,251,317	548,976	2,572,921	3,721,192	36,327	355,281	1,024,320	148,510,334
November	151,416,999	619,035	2,808,861	3,926,207	34,511	381,998	1,166,586	160,354,197
December	133,458,752	501,562	2,090,755	3,311,736	32,543	314,689	979,463	140,689,479
January	151,175,801	595,205	2,750,535	3,479,839	31,159	360,923	1,033,205	159,426,667
February	141,661,880	551,339	2,796,442	3,322,365	28,896	338,796	1,066,595	149,746,311
March	158,639,714	644,526	3,071,869	3,712,182	32,372	396,320	1,206,143	167,702,126
Total 1982/83	1,693,628,279	6,712,383	30,976,171	42,102,714	381,927	4,310,323	12,484,685	1,790,596,482
1983/84								
April	158,897,204	608,492	3,032,705	3,497,441	31,198	375,146	1,108,806	167,550,991
May	167,037,529	670,434	3,057,855	3,665,992	32,103	403,124	1,202,509	176,069,546
June	166,342,812	761,547	2,977,345	3,649,797	29,082	421,021	1,264,277	174,446,881
July	140,740,849	629,206	2,399,007	3,953,992	26,580	353,442	1,018,511	149,121,587
August	155,369,666	738,905	3,211,132	4,591,624	36,307	379,117	1,080,390	166,407,140
September	159,627,030	633,832	3,193,689	4,372,967	36,992	391,461	1,132,053	169,388,024
October	160,626,068	645,868	3,132,627	4,298,989	34,309	374,716	1,179,260	170,291,836
November	169,427,947	666,526	3,240,486	4,399,274	35,314	399,487	1,314,856	179,483,810
December	138,633,222	576,047	2,383,383	3,543,588	28,643	307,153	1,030,639	146,502,675
January	169,977,715	611,004	3,319,591	3,963,385	32,220	374,136	1,147,883	179,416,934
February	148,209,750	531,546	3,213,833	3,708,060	29,927	332,739	1,068,655	157,094,510
March	30,057,442	63,555	503,004	142,337	839	74,280	7,786	30,849,243
Total 1983/84	1,763,947,233	7,186,962	33,664,657	43,777,446	353,514	4,185,741	12,555,624	1,865,671,177
1984/85								
April	-	-	831	275	-	-	-	1,106
Total to Date	12,006,866,896	66,800,852	211,502,680	323,429,500	5,592,639	37,445,013	59,481,008	12,711,118,588
%	94.5	0.5	1.7	2.5	-	0.3	0.5	100.0

TABLE 11

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1980 TO MARCH 31, 1984

Service Month	Welfare	Full Premium	Partial Assistance	Full Assistance	Group	65 and Older	D.V.A.	Total
	$	$	$	$	$	$	$	$
Total 1980/81	63,010,842	172,485,937	263,240	59,677,466	730,023,546	237,669,171	6,100,683	1,269,224,885
1981/82								
April	6,416,916	17,692,719	18,813	5,430,367	72,467,506	24,628,031	614,275	127,268,617
May	6,423,706	16,594,947	19,771	5,742,303	70,828,336	24,814,969	622,866	125,146,897
June	6,559,649	17,331,473	20,899	6,267,914	73,809,410	25,621,980	641,665	130,192,990
July	6,282,740	16,089,053	21,763	6,060,329	68,410,878	23,717,059	593,542	121,175,364
August	5,868,518	14,590,474	26,895	5,750,404	63,829,629	21,692,584	569,325	112,327,829
September	6,271,851	16,489,050	23,679	6,214,017	71,254,326	24,566,939	661,902	125,470,764
October	6,340,137	17,012,542	24,258	6,454,008	73,196,440	26,807,845	654,259	129,689,489
November	6,475,483	17,619,486	26,130	6,695,717	74,907,264	25,623,447	666,411	132,013,938
December	5,704,097	15,605,641	25,229	6,086,840	65,979,091	22,806,823	592,197	116,799,918
January	6,269,026	16,503,036	26,760	6,631,774	70,950,991	23,390,358	620,019	124,391,964
February	6,402,540	16,183,319	27,793	6,719,451	70,756,564	22,368,743	629,029	123,087,439
March	7,230,386	18,456,204	30,932	7,665,995	79,938,848	26,996,005	735,202	140,153,572
Total 1981/82	76,245,049	200,167,944	292,922	75,659,109	866,429,283	291,333,783	7,590,691	1,507,718,781
1982/83								
April	7,521,256	20,316,148	18,254	6,292,596	78,885,227	28,482,381	761,726	142,267,587
May	7,790,174	19,489,394	24,302	7,245,442	81,437,003	30,093,910	780,655	146,860,880
June	8,113,216	20,144,637	30,847	8,065,072	84,934,140	30,997,137	823,292	153,108,341
July	7,450,820	17,711,852	24,938	7,879,372	74,038,178	27,584,569	719,270	136,408,989
August	7,485,275	17,783,671	30,866	8,298,638	76,226,639	27,677,846	722,307	138,125,242
September	7,966,147	18,829,069	31,525	8,858,475	81,790,986	30,131,660	788,467	148,396,329
October	7,989,716	18,876,352	28,829	9,214,791	81,006,296	30,604,866	789,494	148,510,334
November	8,520,083	20,655,720	43,530	10,144,332	87,967,179	32,207,563	815,790	160,354,197
December	7,510,888	18,145,776	35,035	9,082,641	77,070,617	28,127,085	713,437	140,689,479
January	8,752,419	20,327,767	40,558	10,705,355	87,044,722	31,723,445	832,401	159,426,667
February	8,485,767	19,148,904	36,552	10,312,904	82,303,312	28,708,137	750,735	149,746,311
March	9,490,188	21,117,004	47,306	11,842,274	91,530,181	32,804,146	871,028	167,702,126
Total 1982/83	97,075,949	232,550,294	392,541	107,941,891	984,234,480	359,042,726	9,368,602	1,790,596,482
1983/84								
April	9,551,139	21,912,026	28,632	10,593,295	89,931,740	34,644,753	889,406	167,560,991
May	9,987,368	21,622,849	40,521	11,927,937	94,112,957	37,418,841	969,073	176,069,546
June	9,897,831	21,279,825	36,300	12,277,225	93,341,404	36,685,660	927,636	174,445,881
July	8,797,501	18,200,988	35,899	11,229,750	78,867,600	31,204,722	786,127	149,121,587
August	9,548,831	20,023,063	41,302	12,641,169	88,727,473	33,557,171	918,131	165,457,140
September	9,691,238	20,245,693	39,964	12,499,314	90,746,764	35,217,236	947,815	169,388,024
October	9,500,684	20,298,386	47,980	12,470,159	90,894,291	36,145,744	934,592	170,291,836
November	9,870,575	21,628,766	50,645	13,041,287	96,948,809	36,993,490	950,238	179,483,810
December	7,931,750	17,721,146	40,212	10,848,204	79,082,980	30,085,668	792,715	146,502,675
January	9,961,551	21,798,339	51,102	13,452,666	97,901,314	35,308,978	941,964	179,415,934
February	8,621,533	19,272,368	43,971	11,867,208	87,697,800	28,791,972	799,658	157,094,510
March	1,397,517	3,896,663	8,520	2,116,118	18,176,938	5,129,878	123,609	30,849,243
Total 1983/84	104,757,518	227,900,112	465,048	134,964,332	1,006,430,090	381,184,113	9,969,964	1,865,671,177

TABLE 11 (cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1983 TO MARCH 31, 1984

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	101,267,107	97	213,361,879	94	429,941	92	127,452,164	94	945,689,335	94	366,178,719	96	9,568,000	96	1,763,947,233	95
%	5.8		12.1		-		7.2		53.6		20.8		0.5		100.0	
Dental	392,010	-	1,212,796	-	4,805	1	896,895	1	4,303,985	-	352,112	-	24,358	-	7,186,962	-
%	5.4		16.9		0.1		12.5		59.9		4.9		0.3		100.0	
Optometric	1,455,775	2	4,535,732	2	10,040	2	2,478,153	2	20,657,802	2	4,356,527	1	170,628	2	33,664,657	2
%	4.3		13.5		-		7.4		61.4		12.9		0.5		100.0	
Chiropractic	1,060,206	1	7,188,721	3	17,274	4	3,178,823	2	26,816,166	3	5,380,792	1	135,464	1	43,777,446	2
%	2.4		16.4		-		7.3		61.3		12.3		0.3		100.0	
Osteopathic	2,693	-	39,403	-	25	-	18,974	-	167,549	-	123,711	-	1,159	-	353,514	-
%	0.8		11.1		-		5.4		47.4		35.0		0.3		100.0	
Chiropractic	88,992	-	142,658	-	430	-	106,474	-	1,562,047	-	2,265,279	1	19,861	-	4,185,741	-
%	2.1		3.4		-		2.6		37.3		54.1		0.5		100.0	
Physiotherapy	490,735	-	1,418,923	1	2,533	1	832,849	1	7,233,206	1	2,526,973	1	50,406	1	12,555,624	1
%	3.9		11.3		-		6.7		57.6		20.1		0.4		100.0	
Total	104,757,518	100	227,900,112	100	465,048	100	134,964,332	100	1,006,430,090	100	381,184,113	100	9,969,964	100	1,865,671,177	100
%	5.6		12.2		-		7.2		54.0		20.5		0.5		100.0	
Average Insured Pop. 1983/84 000's	531.4	6.1	1,002.8	11.4	8.3	0.1	665.6	7.6	5,143.4	58.7	1,361.2	15.6	43.8	0.5	8,756.5	100.0
Per Capita Cost-Insured Population																
Medical	$190.56		$212.77		$51.80		$191.48		$183.86		$269.01		$218.45		$201.44	
Dental	0.74		1.21		0.58		1.35		0.84		0.26		0.56		0.82	
Optometric	2.74		4.52		1.21		3.72		4.02		3.20		3.90		3.85	
Chiropractic	1.99		7.17		2.08		4.78		5.21		3.95		3.09		5.00	
Osteopathic	0.01		0.04		-		0.03		0.03		0.09		0.03		0.04	
Chiropody	0.17		0.14		0.05		0.16		0.30		1.66		0.45		0.48	
Physiotherapy	0.92		1.41		0.31		1.25		1.41		1.86		1.15		1.43	
Overall	197.13		227.26		56.03		202.77		195.67		280.03		227.63		213.06	

TABLE 11 (cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1982 TO MARCH 31, 1983

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total		
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%	
Medical	93,923,270	97	217,851,338	94	368,668	94	102,004,758	95	925,531,985	94	344,940,967	96	9,007,293	96	1,693,628,279	95	
%	5.5		12.9		-		6.0		54.7		20.4		0.5		100.0		
Dental	329,731	-	1,225,275	-	1,607	-	685,204	1	4,173,864	-	283,001	-	13,701	-	6,712,383	-	
%	4.9		18.3		-		10.2		62.2		4.2		0.2		100.0		
Optometric	1,315,940	2	4,263,411	2	7,313	2	1,909,187	2	19,326,862	2	4,083,290	1	150,168	2	30,976,171	2	
%	4.2		13.8		-		6.2		62.4		12.9		0.5		100.0		
Chiropractic	965,582	1	7,190,363	3	12,112	3	2,591,222	2	26,038,756	3	5,183,171	1	121,509	1	42,102,714	2	
%	2.3		17.1		-		6.2		61.8		12.3		0.3		100.0		
Osteopathic	3,287	-	58,867	-	274	-	14,066	-	182,862	-	121,843	-	738	-	381,927	-	
%	0.8		15.4		0.1		3.7		47.9		31.9		0.2		100.0		
Chiropody	86,582	-	349,645	-	444	-	86,661	-	1,537,624	-	2,230,599	1	18,768	-	4,310,323	-	
%	2.0		8.1		-		2.0		35.7		51.8		0.4		100.0		
Physiotherapy	451,567	-	1,611,395	1	2,123	1	650,793	-	7,442,538	1	2,279,854	1	46,425	1	12,484,685	1	
%	3.6		12.9		-		5.2		59.6		18.3		0.4		100.0		
Total	97,075,949	100	232,550,294	100	392,541	100	107,941,891	100	984,234,480	100	359,042,725	100	9,358,602	100	1,790,596,482	100	
%	5.4		13.0		-		6.0		55.0		20.1		0.5		100.0		
Average Insured Pop. 1982/83 000's	503.8	5.8	1,006.7	11.6	7.8	0.1	540.4	6.2	5,278.5	60.8	1,299.4	15.0	41.5	0.5	8,678.1	100.0	
Per Capita Cost-Insured Population																	
Medical	$186.43		$216.40		$47.27		$188.76		$175.34		$265.46		$217.04		$195.16		
Dental	0.65		1.22		0.21		1.27		0.79		0.22		0.33		0.77		
Optometric	2.61		4.23		0.94		3.53		3.66		3.08		3.62		3.57		
Chiropractic	1.92		7.14		1.55		4.79		4.93		3.99		2.93		4.85		
Osteopathic	0.01		0.06		0.03		0.03		0.04		0.09		0.02		0.04		
Chiropody	0.17		0.35		0.06		0.16		0.29		1.72		0.45		0.50		
Physiotherapy	0.90		1.60		0.27		1.20		1.41		1.75		1.12		1.44		
Overall	192.69		231.00		50.33		199.74		186.46		276.31		225.51		206.33		

TABLE 11 (cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1981 TO MARCH 31, 1982

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	73,752,315	97	187,299,244	93	271,652	93	71,351,544	94	805,133,768	94	279,528,590	96	7,288,375	96	1,424,625,488	95
%	5.2		13.1		0.1		5.0		56.5		19.6		0.5		100.0	
Dental	249,225	-	1,069,072	1	648	-	489,619	1	3,907,160	-	205,111	-	18,617	-	5,929,452	-
%	4.2		17.9		-		8.2		65.9		3.5		0.3		100.0	
Optometric	1,013,224	2	3,713,470	2	6,111	2	1,358,097	2	16,059,970	2	3,214,820	1	125,471	2	25,491,163	2
%	4.0		14.6		-		5.3		63.0		12.6		0.5		100.0	
Chiropractic	806,460	1	6,453,504	3	12,956	4	1,948,151	2	23,472,824	3	4,550,653	1	105,856	2	37,350,394	2
%	2.2		17.3		-		5.2		62.8		12.2		0.3		100.0	
Osteopathic	2,734	-	62,443	-	42	-	13,830	-	198,805	-	126,786	-	973	-	405,613	-
%	0.7		15.4		-		3.4		49.0		31.3		0.2		100.0	
Chiropody	76,987	-	354,144	-	400	-	71,188	-	1,376,687	-	1,922,868	1	16,530	-	3,818,804	-
%	2.0		9.3		-		1.9		36.0		50.4		0.4		100.0	
Physiotherapy	344,114	-	1,226,067	1	1,113	1	426,680	1	6,280,069	1	1,784,955	1	34,869	-	10,097,867	1
%	3.4		12.1		-		4.2		62.2		17.7		0.4		100.0	
Total	76,245,049	100	200,167,944	100	292,922	100	75,659,109	100	856,429,283	100	291,333,783	100	7,590,691	100	1,507,718,781	100
%	5.1		13.3		-		5.0		56.8		19.3		0.5		100.0	
Average Insured Pop. 1981/82 000's	468.1	5.5	998.3	11.6	5.3	0.1	445.7	5.2	5,399.3	62.8	1,235.8	14.4	39.5	0.4	8,592.0	100.0
Per Capita Cost-Insured Population																
Medical	$157.56		$187.62		$51.26		$160.09		$149.12		$226.19		$184.52		$165.81	
Dental	0.53		1.06		0.12		1.10		0.72		0.17		0.47		0.69	
Optometric	2.17		3.72		1.15		3.04		2.97		2.60		3.18		2.97	
Chiropractic	1.72		6.46		2.45		4.37		4.35		3.68		2.68		4.35	
Osteopathic	-		0.06		0.01		0.03		0.04		0.10		0.02		0.05	
Chiropody	0.16		0.36		0.07		0.16		0.26		1.56		0.42		0.44	
Physiotherapy	0.74		1.23		0.21		0.96		1.16		1.44		0.88		1.17	
Overall	162.88		200.51		55.27		169.75		158.62		235.74		192.17		175.48	

TABLE 11 (cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1980 TO MARCH 31, 1981

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	60,837,572	97	161,088,359	93	241,030	92	56,039,582	93	684,036,706	94	227,026,361	95	5,849,322	96	1,195,118,932	94
%	5.1		13.5		-		4.7		57.2		19.0		0.5		100.0	
Dental	190,610	-	957,248	1	3,465	1	430,898	1	3,641,048	-	164,152	-	13,014	-	5,400,435	-
%	3.5		17.7		0.1		8.0		67.4		3.1		0.2		100.0	
Optometric	868,010	1	3,038,692	2	5,371	2	1,089,524	2	13,738,855	2	2,825,765	1	103,175	2	21,669,392	2
%	4.0		14.0		-		5.0		63.4		13.1		0.5		100.0	
Chiropractic	703,584	1	5,798,242	3	10,115	4	1,651,623	3	20,760,224	3	4,065,973	2	84,287	1	33,074,048	3
%	2.1		17.5		-		5.0		62.8		12.3		0.3		100.0	
Osteopathic	3,713	-	61,167	-	116	-	12,603	-	204,510	-	124,805	-	1,089	-	408,003	-
%	0.9		15.0		-		3.1		50.1		30.6		0.3		100.0	
Chiropody	68,598	-	315,742	-	777	-	64,929	-	1,295,871	-	1,701,688	1	13,219	-	3,460,824	-
%	2.0		9.1		-		1.9		37.4		49.2		0.4		100.0	
Physiotherapy	338,755	1	1,226,487	1	2,366	1	388,307	1	6,346,332	1	1,750,427	1	36,577	1	10,089,251	1
%	3.4		12.2		-		3.8		62.9		17.3		0.4		100.0	
Total	63,010,842	100	172,485,937	100	263,240	100	59,677,466	100	730,023,546	100	237,659,171	100	6,100,683	100	1,269,220,885	100
%	5.0		13.6		-		4.7		57.5		18.7		0.5		100.0	
Average Insured Pop. 1980/81 000's	483.9	5.7	1,035.4	12.1	7.8	0.1	415.1	4.9	5,386.4	63.1	1,174.2	13.7	37.6	0.4	8,540.4	100.0
Per Capita Cost-Insured Population																
Medical	$125.72		$155.58		$30.90		$135.00		$126.99		$193.35		$155.57		$139.94	
Dental	0.39		0.93		0.44		1.04		0.68		0.14		0.35		0.63	
Optometric	1.79		2.94		0.69		2.63		2.55		2.41		2.74		2.54	
Chiropractic	1.46		5.60		1.30		3.98		3.85		3.46		2.24		3.87	
Osteopathic	0.01		0.06		0.02		0.03		0.04		0.10		0.03		0.05	
Chiropody	0.14		0.30		0.10		0.16		0.24		1.45		0.35		0.40	
Physiotherapy	0.70		1.18		0.30		0.93		1.18		1.49		0.97		1.18	
Overall	130.21		166.59		33.75		143.77		135.53		202.40		162.25		148.61	

Table 12 District Office Claim Payments by Service and Payment Month

A reconciliation of individual district office claim payments is illustrated in Table 12.

Table 13 Delay Time Based on Payments by All District Offices

All fee-for-service payments are made some time after the service is rendered. Delays may range from a few days to several years, depending on policies for the use of intermediaries (approved agencies), the presence or absence of penalties on the late submission of accounts, the proportion of patient reimbursement and out-of-province accounts and on administrative efficiency.

Fluctuations in this factor are attributable not only to controllable variables such as flow of cash payments, inventory and changes in the claim payment system, but also other elements over which the Plan can exercise little or no control, such as changes in the physicians' billing practices, mode of payment, strikes, etc.

At the end of fiscal 1983/84, the delay time based on the geometric mean and on the median was 2.25 and 2.47 months respectively, compared with 2.30 and 2.49 months in fiscal 1982/83.

Table 14 Revenue

During fiscal 1983/84, premium revenue received totalled $1,478.9 million compared with $1,365.4 million received during fiscal 1982/83.

The amount of premium revenue forfeited during fiscal 1983/84 totalled $787.5 million compared with $666.0 million forfeited during fiscal 1982/83.

TABLE 12

DISTRICT OFFICE CLAIM PAYMENTS BY SERVICE AND PAYMENT MONTH

Service Month	Hamilton	Kingston	London	Mississauga	Oshawa	Ottawa	Sudbury	Thunder Bay	Toronto	Total[1]
	$	$	$	$	$	$	$	$	$	$
1983/84										
April	26,485,532	6,240,206	21,478,736	26,185,175	22,662,927	15,618,965	8,032,540	3,304,091	37,542,819	167,550,991
May	27,930,927	6,694,398	22,354,682	27,408,001	23,680,319	16,735,289	8,606,477	3,470,485	39,189,968	176,069,546
June	27,516,076	6,562,131	21,925,725	27,212,815	23,586,536	16,455,658	8,406,772	3,411,360	39,369,808	174,445,881
July	23,734,921	5,492,658	19,436,231	22,777,943	20,264,835	13,833,215	6,852,337	3,008,766	33,720,681	149,121,587
August	25,997,663	6,138,680	21,086,797	25,611,060	22,583,233	15,692,731	7,976,394	3,417,805	36,952,777	165,457,140
September	26,879,663	6,465,670	21,500,299	26,160,743	22,942,981	15,989,645	8,151,274	3,349,764	37,947,985	169,388,024
October	26,859,504	6,435,004	21,602,733	26,459,218	23,109,666	15,853,463	8,127,153	3,340,283	38,504,812	170,291,836
November	28,360,893	6,640,978	22,601,271	28,084,723	24,117,160	16,862,239	8,511,203	3,513,303	40,792,040	179,483,810
December	23,425,495	5,433,665	18,703,252	23,103,467	19,801,372	13,425,882	7,019,007	2,999,342	32,591,193	146,502,675
January	28,384,141	6,634,455	22,544,275	28,504,194	24,167,242	16,695,011	8,527,355	3,479,059	40,480,202	179,415,934
February	24,129,505	5,016,856	20,121,493	26,863,777	21,441,813	14,383,627	7,692,788	2,989,122	34,455,529	157,094,510
March	4,443,599	732,304	3,068,110	6,459,113	4,913,081	2,750,278	1,365,553	559,815	6,557,390	30,849,243
Total 1983/84	294,147,919	68,487,005	236,423,604	294,830,229	253,271,165	174,296,003	89,266,853	36,843,195	418,105,204	1,865,671,177
1984/85	40	-	610	227	229	-	-	-	-	1,106
1982/83	27,828,552	6,784,477	21,857,775	27,458,786	22,642,575	17,892,299	8,662,563	3,768,860	43,534,610	180,430,497
1981/82	31,635	14,102	18,777	36,374	41,910	15,323	8,633	5,948	58,696	231,398
Total	322,008,146	75,285,584	258,300,766	322,325,616	275,955,879	192,203,625	97,938,049	40,618,003	461,698,510	2,046,334,178
%	15.7	3.7	12.6	15.7	13.5	9.4	4.8	2.0	22.6	100.0
Payment Month										
1983/84										
May	26,433,626	5,993,742	21,093,474	26,530,869	22,378,259	15,284,210	8,024,430	3,231,987	39,791,947	168,762,444
June	26,744,378	6,266,298	21,352,212	26,766,280	22,409,743	16,678,570	8,607,889	3,350,206	37,671,078	169,846,654
July	28,528,051	6,817,290	22,398,939	27,443,208	23,604,679	16,125,440	8,589,939	3,520,998	38,370,661	175,399,205
August	25,269,419	6,077,634	21,483,067	25,506,018	22,336,075	15,293,832	7,859,996	3,111,370	35,902,438	162,839,848
September	24,280,817	5,604,152	19,270,714	23,299,445	20,212,079	14,610,592	6,911,452	3,064,405	33,922,095	151,184,751
October	26,102,479	6,419,524	21,712,957	27,175,432	23,391,128	16,199,637	7,978,380	3,214,927	38,769,204	170,963,668
November	26,481,345	6,411,550	21,004,309	26,291,261	23,657,231	16,317,299	8,247,915	3,486,920	38,287,025	170,184,855
December	28,668,862	6,716,306	22,714,010	28,485,026	23,844,439	16,872,025	8,617,512	3,657,823	39,290,848	178,866,851
January	27,925,197	6,557,201	21,761,480	26,722,142	23,509,737	16,396,586	8,139,154	3,401,052	39,958,994	174,371,543
February	24,160,290	5,497,181	19,270,389	24,572,721	21,213,120	13,395,932	7,866,500	3,323,841	36,198,686	155,498,660
March	30,245,862	6,902,919	23,695,254	30,197,726	25,260,285	17,867,624	8,416,363	3,796,382	43,756,092	190,138,507
April	27,158,920	6,021,787	22,543,961	29,335,488	24,139,104	17,161,878	8,678,520	3,458,092	39,779,442	178,277,192
Total	322,008,146	75,285,584	258,300,766	322,325,616	275,955,879	192,203,625	97,938,049	40,618,003	461,698,510	2,046,334,178
%	15.7	3.7	12.6	15.7	13.5	9.4	4.8	2.0	22.6	100.0

(1) Excludes manual activity $5,724,285, sundry recoveries ($1,646,332), non fee-for-service payments $106,062,586 and adjustments ($7,165,814).

TABLE 13

DELAY TIME BASED ON PAYMENTS BY ALL DISTRICT OFFICES

Payment Month	Medical		Dental		Optometric		Chiropractic		Osteopathic		Chiropody		Physiotherapy		Total	
	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median	Geo-metric Mean	Median
1983	Months		Months		Months		Months		Months		Months		Months		Months	
May	2.29	2.50	2.48	2.59	2.23	2.46	2.38	2.52	2.35	2.51	2.15	2.42	2.48	2.58	2.29	2.49
June	2.23	2.47	2.40	2.56	2.20	2.45	2.37	2.52	2.30	2.49	2.07	2.38	2.48	2.59	2.24	2.47
July	2.27	2.49	2.35	2.53	2.18	2.43	2.36	2.52	2.23	2.49	2.16	2.37	2.48	2.58	2.28	2.49
August	2.32	2.52	2.46	2.59	2.24	2.47	2.36	2.52	2.30	2.50	2.13	2.42	2.48	2.59	2.32	2.52
September	2.30	2.51	2.46	2.60	2.20	2.44	2.37	2.52	2.27	2.49	2.14	2.43	2.61	2.69	2.30	2.51
October	2.30	2.51	2.49	2.60	2.20	2.44	2.38	2.53	2.30	2.50	2.14	2.41	2.51	2.60	2.30	2.51
November	2.30	2.51	2.56	2.65	2.22	2.46	2.38	2.52	2.38	2.53	2.09	2.40	2.49	2.59	2.30	2.50
December	2.25	2.47	2.42	2.56	2.19	2.43	2.37	2.52	2.32	2.52	2.10	2.39	2.47	2.58	2.26	2.47
1984																
January	2.26	2.48	2.44	2.58	2.20	2.45	2.37	2.52	2.28	2.50	2.11	2.39	2.46	2.57	2.26	2.48
February	2.27	2.49	2.51	2.63	2.19	2.44	2.38	2.53	2.31	2.51	2.13	2.41	2.50	2.60	2.27	2.49
March	2.24	2.46	2.41	2.55	2.19	2.44	2.35	2.51	2.30	2.50	2.09	2.38	2.47	2.57	2.24	2.47
April	2.25	2.47	2.41	2.55	2.18	2.43	2.36	2.51	2.34	2.50	2.12	2.39	2.48	2.58	2.25	2.47

TABLE 14

REVENUE

APRIL 1, 1980 TO MARCH 31, 1984

	April-March 1983/84 $	%	April-March 1982/83 $	%	April-March 1981/82 $	%	April-March 1980/81 $	%
Net Premium Revenue	1,478,861,757		1,365,406,081		1,179,077,502		1,060,910,872	
Premium Revenue Forfeited by Premium Assistance(1)								
Partially Assisted 25%	81,676		73,688		28,080		46,985	
50%	307,257		228,133		178,707		174,960	
75%	904,847		837,328		488,338		649,980	
Total	1,293,780	0.2	1,139,149	0.2	695,125	0.1	871,925	0.2
Fully Assisted								
Taxable Income	141,129,603	17.9	106,661,412	16.0	81,174,707	15.5	68,406,940	15.2
Temporary Assistance	38,835,843	4.9	26,806,287	4.0	13,534,341	2.6	10,577,560	2.3
65 and Older	457,746,004	58.1	404,042,451	60.7	328,813,584	62.7	281,798,900	62.5
Indians	9,258,143	1.2	7,739,043	1.2	6,139,408	1.2	5,224,720	1.1
D.V.A.	11,032,767	1.4	9,684,679	1.4	7,783,944	1.5	6,664,420	1.5
Municipal Welfare	53,582,421	6.8	45,788,948	6.9	32,536,181	6.2	28,908,080	6.4
Provincial Welfare	74,670,537	9.5	64,119,984	9.6	53,685,040	10.2	48,478,620	10.8
Total	787,549,098	100.0	665,981,953	100.0	524,362,330	100.0	450,931,165	100.0

(1) Based on the number of certificates in force at the end of each month.

PART III

HISTORICAL COMPARISON OF OHIP PRACTITIONER ACTIVITIES

APRIL 1978 TO MARCH 1983

1. Enrolment

During the period 1978/79 through 1982/83 the average number of active certificates increased 10.1% compared to an increase of 3.2% in the average number of active participants.

2. Revenue and Reimbursement of Expenditure

As shown in the following table, increases in premium assistance have exceeded increased in premium revenue during the five year period.

Year	Monthly Premium Rates		Increases In Premium Revenue	Increases In Premium Assistance
	Single	Couples Families		
	$	$	%	%
1982/83	27	54	15.8	27.0
1981/82	23	46	11.1	16.3
1980/81	20	40	2.3	6.1
1979/80	20	40	6.1	11.2

3. Claim Payments - Month of Payment

This section provides data on OHIP medical activities on a month of payment basis on all services. Growth rates are as follows:

	% Increase (Decrease)				
	Average	1982/83	1981/82	1980/81	1979/80
Total Payments	15.8	19.7	15.6	18.9	9.1
Fee-for-service payments	14.8	19.2	15.8	18.9	6.0
Number of claims	3.8	8.3	1.4	9.1	(2.9)
Average cost per claim (FFS)	10.6	10.1	14.2	9.1	9.2
Average number of claims per insured resident	3.0	7.1	0.8	8.3	(3.7)
Average per capita cost all payments	14.9	18.5	15.0	18.0	8.3

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83

1. Enrolment	Fiscal 1982/83		Fiscal 1981/82		Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79	
- Average number of active certificates 000's	4,206.9		4,106.5		4,018.2		3,929.0		3,821.1	
. Single	1,825.5	(43.4%)	1,773.2	(43.2%)	1,719.6	(42.8%)	1,668.1	(42.5%)	1,594.4	(41.7%)
. Family	2,381.4	(56.6%)	2,333.3	(56.8%)	2,298.6	(57.2%)	2,260.9	(57.5%)	2,226.7	(58.3%)
- Average number of active participants 000's	8,678.1(1)		8,592.0(2)		8,540.4(2)		8,476.5(2)		8,412.8(2)	
. Group	5,278.5	(60.8%)	5,399.3	(62.8%)	5,386.4	(63.1%)	5,396.8	(63.7%)	5,396.7	(64.2%)
. Full pay	1,006.7	(11.6%)	998.3	(11.6%)	1,035.4	(12.1%)	1,049.2	(12.4%)	1,078.1	(12.8%)
. Partially assisted	7.8	(0.1%)	5.3	(0.1%)	7.8	(0.1%)	6.4	(0.1%)	3.5	(-)
. Fully assisted	425.6	(4.9%)	379.6	(4.4%)	357.7	(4.2%)	340.0	(4.0%)	311.7	(3.7%)
. Temporary assisted	114.8	(1.3%)	66.1	(0.8%)	57.4	(0.7%)	50.5	(0.6%)	50.5	(0.6%)
. 65 and older	1,299.4	(15.0%)	1,235.8	(14.4%)	1,174.2	(13.7%)	1,111.7	(13.1%)	1,050.0	(12.5%)
. D.V.A.	41.5	(0.5%)	39.5	(0.4%)	37.6	(0.4%)	38.7	(0.4%)	38.0	(0.5%)
. Municipal welfare	192.2	(2.2%)	161.7	(1.9%)	160.9	(1.9%)	154.2	(1.8%)	145.7	(1.7%)
. Provincial welfare	311.6	(3.6%)	306.4	(3.6%)	323.0	(3.8%)	329.0	(3.9%)	338.6	(4.0%)

2. Revenue and Reimbursement of Expenditure					
- Net premium revenue for combined plan	$1,365,406,081	$1,179,077,502	$1,060,910,872	$1,036,850,580	$977,228,232
- Estimated premium revenue forfeited by premium assistance	665,981,953	524,362,330	450,931,165	425,061,165	382,277,681

(1) Source: National Health and Welfare.
(2) Based on 1976 Census Projection of the Ontario Population.

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83 (cont'd)

3. Claim Payments-Month of Payment

	Fiscal 1982/83		Fiscal 1981/82		Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79	
- Total payments	$1,846,533,110(1)		$1,543,010,863(1)		$1,334,297,652		$1,122,035,330		$1,028,274,586	
- Fee-for-service payments	$1,758,560,905(1)		$1,475,668,242(1)		$1,274,211,986		$1,071,646,477		$1,011,306,383	
- Number of claims fee-for-service	70,769,091		65,370,640		64,464,952		59,113,737		60,873,166	
- Average cost per claim fee-for-service	$24.85		$22.57		$19.77		$18.13		$16.61	
- Average number of claims per insured resident	8.15		7.61		7.55		6.97		7.24	
- Payment Distribution										
. Service - All Payments										
Medical(2)	$1,693,886,352	(91.7%)	$1,420,335,715	(92.1%)	$1,222,397,164	(91.6%)	$1,026,117,305	(91.4%)	$971,252,674	(94.5%)
Dental	6,583,262	(0.4%)	5,854,626	(0.4%)	5,354,080	(0.4%)	4,535,461	(0.4%)	4,655,277	(0.5%)
Optometric	30,409,300	(1.6%)	25,054,826	(1.6%)	21,485,356	(1.6%)	18,328,002	(1.6%)	17,669,620	(1.7%)
Chiropractic	41,642,627	(2.3%)	36,878,971	(2.4%)	32,672,152	(2.5%)	28,372,657	(2.5%)	26,047,532	(2.5%)
Osteopathic	384,383	(-)	402,627	(-)	412,820	(-)	428,596	(0.1%)	452,127	(-)
Chiropody	4,302,227	(0.2%)	3,748,979	(0.2%)	3,435,798	(0.3%)	3,063,716	(0.3%)	3,187,063	(0.3%)
Physiotherapy(3)	12,234,228	(0.7%)	10,105,892	(0.7%)	9,959,293	(0.7%)	8,470,217	(0.8%)	5,010,293	(0.5%)
Out of province hospital services	57,090,731	(3.1%)	40,629,227	(2.6%)	38,580,989	(2.9%)	32,719,376	(2.9%)	-	-

. Service Mode Based on Fee-For-Service Payments	Phys/Pract. %	Subs. %	Phys/Pract. %	Subs. %	Phys/Pract. %	Subs. %	Phys/Pract. %	Subs. %	Phys/Pract. %	Subs. %
Medical	90.6	9.4	89.9	10.1	88.6	11.4	87.2	12.8	89.8	10.2
Dental	98.4	1.6	98.1	1.9	98.1	1.9	97.6	2.4	98.7	1.3
Optometric	96.8	3.2	96.5	3.5	95.9	4.1	95.2	4.8	95.5	4.5
Chiropractic	98.1	1.9	98.2	1.8	98.2	1.8	98.3	1.7	98.4	1.6
Osteopathic	97.2	2.8	96.4	3.6	96.1	3.9	97.1	2.1	96.9	3.1
Chiropody	92.3	7.7	89.8	10.2	87.2	12.8	87.8	12.2	89.8	10.2
Physiotherapy	100.0	-	100.0	-	99.9	0.1	100.0	-	100.0	-
Overall	91.0	9.0	90.3	9.7	89.1	10.9	87.8	12.2	90.2	9.8

(1) Includes manual activity, adjustments and net recoveries.
(2) Includes payments to health centres, T.B. sanatoria, V.D. clinics and physicians' salaries.
(3) Physiotherapy services provided in approved physiotherapy facilities have been included with medical data since June 1978.

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83 (cont'd)

3. Claim Payments-Month of Payment	Fiscal 1982/83		Fiscal 1981/82		Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79	
. Category Fee-For-Service Payments	$1,758,560,905		$1,475,668,242		$1,274,211,986		$1,071,646,477		$1,011,386,383	
Group	970,586,398	(55.2%)	839,140,268	(56.9%)	733,711,550	(57.6%)	626,913,481	(58.5%)	596,337,828	(59.0%)
Full pay	229,958,492	(13.1%)	195,871,342	(13.3%)	173,584,858	(13.6%)	145,684,797	(13.6%)	143,538,163	(14.2%)
Partially assisted	373,318	(-)	287,543	(-)	259,469	(-)	174,760	(-)	196,432	(-)
Fully assisted	103,405,089	(5.9%)	73,442,470	(5.0%)	59,500,577	(4.7%)	46,815,506	(4.4%)	40,366,241	(4.0%)
65 and older	350,590,925	(19.9%)	285,020,828	(19.3%)	237,978,992	(18.7%)	193,713,577	(18.1%)	175,376,691	(17.3%)
D.V.A.	9,176,681	(0.5%)	7,376,014	(0.5%)	6,168,827	(0.5%)	5,443,032	(0.5%)	5,144,533	(0.5%)
Municipal/provincial welfare	94,470,002	(5.4%)	74,529,777	(5.0%)	63,007,713	(4.9%)	52,901,324	(4.9%)	50,346,495	(5.0%)
. District Office-All Payments	$1,846,533,110		$1,543,010,863		$1,334,297,652		$1,122,035,330		$1,028,274,586	
Hamilton	278,650,954	(15.1%)	238,762,035	(15.5%)	205,443,664	(15.4%)	176,350,420	(15.7%)	166,857,634	(16.2%)
Kingston	65,950,963	(3.6%)	56,898,637	(3.7%)	48,893,075	(3.7%)	41,662,596	(3.7%)	39,653,945	(3.9%)
London	224,288,150	(12.2%)	188,265,985	(12.2%)	161,326,107	(12.1%)	136,692,813	(12.2%)	126,922,042	(12.3%)
Mississauga	276,232,676	(15.0%)	229,419,253	(14.9%)	196,644,835	(14.7%)	158,776,671	(14.1%)	152,743,617	(14.9%)
Oshawa	234,809,649	(12.7%)	197,953,964	(12.8%)	170,808,666	(12.8%)	144,228,729	(12.8%)	131,132,611	(12.7%)
Ottawa	162,977,301	(8.8%)	137,546,377	(8.9%)	116,922,738	(8.7%)	98,127,715	(8.8%)	94,626,837	(9.2%)
Sudbury	85,835,983	(4.6%)	71,955,743	(4.6%)	62,190,378	(4.7%)	52,217,087	(4.7%)	51,201,979	(5.0%)
Thunder Bay	35,478,984	(1.9%)	28,863,014	(1.9%)	25,251,564	(1.9%)	22,049,994	(2.0%)	20,390,042	(2.0%)
Toronto(1)	425,217,719	(23.0%)	352,716,628	(22.9%)	308,235,636	(23.1%)	259,209,929	(23.1%)	244,745,879	(23.8%)
Out of province hospital services	57,090,731	(3.1%)	40,629,227	(2.6%)	38,580,989	(2.9%)	32,719,376	(2.9%)	-	-

(1) Includes payments to health centres, T.B. sanatoria, V.D. clinics and physicians' salaries.

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83 (cont'd)

3. Claim Payments-Month of Payment	Fiscal 1982/83		Fiscal 1981/82		Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79	
- Average Per Capita Cost	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments
. Service										
Medical	$191.63	$195.19	$162.19	$165.31	$140.61	$143.13	$118.98	$121.05	$113.43	$115.45
Dental	0.76	0.76	0.68	0.68	0.63	0.63	0.54	0.54	0.55	0.55
Optometric	3.50	3.50	2.92	2.92	2.52	2.52	2.16	2.16	2.12	2.10
Chiropractic	4.80	4.80	4.29	4.29	3.83	3.83	3.35	3.35	3.10	3.10
Osteopathic	0.04	0.04	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05
Chiropody	0.50	0.50	0.44	0.44	0.40	0.40	0.36	0.36	0.38	0.38
Physiotherapy	1.41	1.41	1.18	1.18	1.16	1.16	0.99	1.00	0.58	0.60
Out of province hospital services	-	6.58	-	4.73	-	4.52	-	3.86	-	-
Overall	202.64	212.78	171.75	179.60	149.20	156.24	126.43	132.37	120.21	122.23
. Category										
Group	$183.88		$155.42		$136.22		$116.16		$110.50	
Full pay	228.43		196.20		167.65		138.85		133.14	
Partially assisted	47.86		54.25		33.27		27.31		56.12	
Fully assisted	191.35		164.78		143.34		119.89		111.46	
65 and older	269.81		230.64		202.67		174.25		167.02	
D.V.A.	221.12		186.74		164.07		140.65		135.38	
Municipal/provincial welfare	187.51		159.22		130.21		109.48		103.96	
Overall	202.64		171.75		149.20		126.43		120.21	
- Average Cost Per Claim										
. Service										
Medical	$25.24		$22.96		$20.03		$18.24		$16.67	
Dental	166.96		157.73		152.10		139.27		137.12	
Optometric	22.58		18.38		18.63		17.59		16.78	
Chiropractic	15.58		14.76		13.04		13.73		13.53	
Osteopathic	12.65		11.68		10.20		10.11		10.08	
Chiropody	8.23		7.98		6.50		7.33		7.35	
Physiotherapy	45.61		41.61		41.96		37.63		34.57	
Overall	24.85		22.67		19.77		18.13		16.61	
. District Office										
Hamilton	$23.72		$21.69		$18.83		$17.45		$15.86	
Kingston	24.23		22.32		19.67		18.34		16.79	
London	24.41		22.25		19.38		17.69		16.13	
Mississauga	22.66		20.69		18.32		16.68		15.35	
Oshawa	22.67		20.78		18.20		16.66		15.33	
Ottawa	26.46		24.17		20.98		19.23		17.77	
Sudbury	23.76		21.38		18.56		17.13		15.61	
Thunder Bay	24.85		21.94		19.39		17.53		16.07	
Toronto	29.50		26.39		23.12		21.14		19.40	
Overall	24.85		22.57		19.77		18.13		16.61	

4. Claim Payments - Month of Service

The differential between month of payment and month of service data results from the lag between the date on which a service is rendered and date payment is made.

The trends in fee-for-service payments and per capita costs for the period 1978/79 to 1982/83 are as follows:

FEE-FOR-SERVICE PAYMENT AND PER CAPITA COST TRENDS

	% Increase (Decrease)					
	Average		1982/83		1981/82	
Service Type	Payment	PCC	Payment	PCC	Payment	PCC
Medical	15.8	14.9	18.9	17.7	19.2	18.5
Dental	10.2	9.3	13.2	11.6	9.8	9.5
Optometric	15.5	14.6	21.5	20.2	17.6	16.9
Chiropractic	12.8	11.8	12.7	11.5	12.9	12.4
Osteopathic	(4.0)	(5.7)	(5.8)	(20.0)	(0.6)	-
Chiropody	8.6	7.8	12.9	13.6	10.3	10.0
Physiotherapy	21.7	20.6	23.6	23.1	0.1	(0.9)
Overall	15.7	14.8	18.8	17.6	18.8	18.1

	% Increase (Decrease)			
	1980/81		1979/80	
	Payment	PCC	Payment	PCC
Medical	13.1	12.2	12.2	11.4
Dental	14.7	12.5	3.4	3.7
Optometric	12.9	11.9	10.1	9.7
Chiropractic	14.4	13.5	11.0	10.0
Osteopathic	(5.3)	-	(4.1)	-
Chiropody	9.2	8.1	2.2	-
Physiotherapy	17.9	16.8	50.4	48.5
Overall	13.1	12.3	12.3	11.5

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83 (cont'd)

4. Claim Payments-Month of Service Fee-For-Service	Fiscal 1982/83		Fiscal 1981/82		Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79	
Payments	$1,790,596,482		$1,507,718,781		$1,269,220,885		$1,122,091,089		$999,078,535	
- Payment Distribution										
. Service										
Medical	$1,693,628,279	(94.6%)	$1,424,625,488	(94.5%)	$1,195,118,932	(94.2%)	$1,057,110,265	(94.2%)	$941,810,646	(94.3%)
Dental	6,712,383	(0.4%)	5,929,452	(0.4%)	5,400,435	(0.4%)	4,709,186	(0.4%)	4,553,321	(0.5%)
Optometric	30,976,171	(1.7%)	25,491,163	(1.7%)	21,669,392	(1.7%)	19,192,548	(1.7%)	17,424,891	(1.7%)
Chiropractic	42,102,714	(2.4%)	37,350,394	(2.5%)	33,074,048	(2.6%)	28,917,207	(2.6%)	26,044,763	(2.6%)
Osteopathic	381,927	(-)	405,613	(-)	408,003	(-)	430,723	(-)	449,086	(-)
Chiropody	4,310,323	(0.2%)	3,818,804	(0.2%)	3,460,824	(0.3%)	3,170,762	(0.3%)	3,102,646	(0.3%)
Physiotherapy	12,484,685	(0.7%)	10,097,867	(0.7%)	10,089,251	(0.8%)	8,560,399	(0.8%)	5,693,182	(0.6%)
. Category										
Group	$ 984,234,480	(55.0%)	$ 856,429,283	(56.8%)	$ 730,023,546	(57.5%)	$ 655,150,273	(58.4%)	$588,255,013	(58.9%)
Full pay	232,550,294	(13.0%)	200,167,944	(13.3%)	172,485,937	(13.6%)	152,633,026	(13.6%)	141,246,627	(14.2%)
Partially assisted	392,541	(-)	292,922	(-)	263,240	(-)	185,396	(-)	178,747	(-)
Fully assisted	107,941,891	(6.0%)	75,659,109	(5.0%)	59,677,466	(4.7%)	49,573,909	(4.4%)	40,391,033	(4.0%)
65 and older	359,042,725	(20.1%)	291,333,783	(19.3%)	237,659,171	(18.7%)	203,361,287	(18.1%)	174,158,519	(17.4%)
D.V.A.	9,358,602	(0.5%)	7,590,691	(0.5%)	6,100,683	(0.5%)	5,725,189	(0.5%)	5,069,424	(0.5%)
Municipal/provincial welfare	97,075,949	(5.4%)	76,245,049	(5.1%)	63,010,842	(5.0%)	55,462,009	(5.0%)	49,779,172	(5.0%)
. District Office										
Hamilton	$ 283,820,836	(15.9%)	$ 241,923,738	(16.1%)	$ 205,403,854	(16.2%)	$ 183,404,644	(16.3%)	$165,761,694	(16.6%)
Kingston	67,070,893	(3.7%)	57,789,229	(3.8%)	48,904,402	(3.8%)	43,761,632	(3.9%)	38,906,503	(3.9%)
London	227,861,185	(12.7%)	191,735,107	(12.7%)	161,224,333	(12.7%)	141,832,290	(12.6%)	125,635,776	(12.6%)
Mississauga	281,178,902	(15.7%)	234,467,457	(15.5%)	195,646,792	(15.4%)	169,296,880	(15.1%)	148,613,227	(14.9%)
Oshawa	239,823,734	(13.4%)	201,806,858	(13.4%)	169,639,719	(13.4%)	148,655,469	(13.3%)	131,256,671	(13.1%)
Ottawa	166,635,270	(9.3%)	140,072,260	(9.3%)	116,799,207	(9.2%)	104,452,416	(9.3%)	92,662,181	(9.3%)
Sudbury	87,375,994	(4.9%)	73,597,066	(4.9%)	61,935,567	(4.9%)	55,062,656	(4.9%)	49,568,288	(5.0%)
Thunder Bay	35,388,683	(2.0%)	30,111,443	(2.0%)	24,895,101	(2.0%)	22,638,376	(2.0%)	20,568,258	(2.0%)
Toronto	401,440,985	(22.4%)	336,215,623	(22.3%)	284,771,910	(22.4%)	252,986,726	(22.6%)	226,105,937	(22.6%)

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1978/79 TO 1982/83 (cont'd)

4. Claim Payments-Month of Service
Fee-For-Service

	Fiscal 1982/83	Fiscal 1981/82	Fiscal 1980/81	Fiscal 1979/80	Fiscal 1978/79
- Average Per Capita Cost					
. Service					
Medical	$195.16	$165.81	$139.94	$124.71	$111.95
Dental	0.77	0.69	0.63	0.56	0.54
Optometric	3.57	2.97	2.54	2.27	2.07
Chiropractic	4.85	4.35	3.87	3.41	3.10
Osteopathic	0.04	0.05	0.05	0.05	0.05
Chiropody	0.50	0.44	0.40	0.37	0.37
Physiotherapy	1.44	1.17	1.18	1.01	0.68
Overall	206.33	175.48	148.61	132.38	118.76
. Category					
Group	$186.46	$158.62	$135.53	$121.40	$109.00
Full pay	231.00	200.51	166.59	145.48	131.00
Partially assisted	50.33	55.27	33.75	28.97	51.07
Fully assisted	199.74	169.75	143.77	126.95	111.52
65 and older	276.31	235.74	202.40	182.93	165.86
D.V.A.	225.51	192.17	162.25	147.94	133.41
Municipal/provincial welfare	192.69	162.88	130.21	114.78	102.78
Overall	206.33	175.48	148.61	132.38	118.76